



UEFA  
EURO2016  
FRANCE

UEFA EURO 2016

TICKETING INFORMATION

## TABLE OF CONTENTS

### 6 GENERAL TICKETING INFORMATION

- 9 Price categories
- 10 Ticket prices

### 10 TICKET PRODUCTS

- 13 Customer service

### 14 TICKET ALLOCATION

- 15 Total number of tickets
- 15 Ticket quotas

### 16 APPLYING AND PAYING FOR TICKETS

- 16 How do I get tickets?
- 17 Payment process
- 17 Notification process
- 17 Delivery of tickets

### 18 RULES

- 18 Promotions organised by commercial partners
- 18 Unauthorised sales
- 19 Important information

### 19 CONTACT INFORMATION FOR MEDIA

### 20 MATCH SCHEDULE

## YOUR RENDEZ-VOUS!



'Le Rendez-Vous' promises to showcase the very best of European football. For the first time, the top 24 teams in Europe will compete in 51 matches, delivering a tense, unpredictable and highly enjoyable tournament.

The hosts France, have a wealth of experience when it comes to organising tournaments, so supporters from across Europe and around the world can expect excellent facilities in terms of access, transport and accommodation.

One host nation, ten host cities and millions of football fans are all preparing to come together for a wonderful shared moment of sport, camaraderie and celebration – both in the stadiums and across France. In order to ensure the success of this great festival of European football, we wanted a ticketing policy that was in line with our lofty ambitions for the tournament.

We wanted a variety of different tickets, meeting the needs of all target groups, be they supporters of one of the 24 participating teams, members of national associations, or residents of a host city or the surrounding area.

We wanted a very accessible pricing structure, with €25 tickets available for 43 of the 51 tournament matches. We wanted a special offer for people buying tickets for two games, in order to encourage our foreign friends to spend a few days in the host cities and discover more of France.

We wanted a ticketing procedure that was user-friendly and transparent, in which everyone – no matter where they were in the world – had the same chances of obtaining tickets via a single ticket portal.

If you want to experience and share these events and these emotions, if you want to take part in this festival of football, the time has come.

**See you at UEFA EURO 2016!**

Jacques Lambert  
EURO 2016 SAS President

[EURO2016.com](http://EURO2016.com)





UEFA  
**EURO2016**  
FRANCE

*Le Rendez-Vous*



## MORE TEAMS, MORE DRAMA

**UEFA EURO 2016 WILL BE THE FIRST TO INVOLVE 24 TEAMS, WITH A RECORD 53 NATIONS TAKING PART IN THE QUALIFYING COMPETITION.**



A new dimension will be added to European football's premier national team competition at UEFA EURO 2016, with 24 teams competing for the Henri Delaunay Cup in France. For many of UEFA's member associations, this has opened up a real possibility of either a debut outing in a major tournament or a return to the forefront of the game after a number of years on the sidelines, further justifying the tournament's inclusive slogan 'Le Rendez-Vous'.

The number of teams taking part in the final tournament has risen as the event's profile has grown – from 4 at the inaugural tournament in 1960 to 8, 16 and now 24. Almost half of UEFA's 54 national associations are set to compete for the European crown between 10 June and 10 July 2016.

From the fans' perspective, the prospect of 24 teams competing in a record 51 matches in France should ensure a football festival like no other. The teams will rotate to ensure that as many different teams as possible play in each stadium.

The top teams will be spread across the country, with each venue hosting at least two matches involving seeded teams or the winners of the groups. There will also be three different kick-off times – 15.00CET, 18.00CET and 21.00CET – to ensure that fans can enjoy the majority of matches in person or on TV.



## GENERAL TICKETING INFORMATION

THE TICKETING PROCESS FOR UEFA EURO 2016 HAS BEEN DESIGNED TO MAKE THE TOURNAMENT ACCESSIBLE TO EVERYONE, ENSURING THAT ALL FANS HAVE THE OPPORTUNITY TO TAKE PART IN THIS FESTIVAL OF FOOTBALL. AFFORDABLE TICKETS WILL BE AVAILABLE FOR ALL MATCHES, AND UEFA WILL ENSURE THAT ALL TICKETS ARE ALLOCATED IN A FAIR AND TRANSPARENT MANNER BY USING A RANDOM SELECTION PROCESS IF DEMAND EXCEEDS SUPPLY.







**The ticket application period will begin on 10 June and will end on 10 July 2015 at 20.16CET.** A total of 1 million tickets are available in this sales phase. The allocation of tickets will be independent of the time the application is submitted, giving all applicants an equal opportunity. Fans can change or cancel their application at any time during this sales phase. However, once the sales phase has ended on 10 July 2015, no changes or cancellations will be possible. Should demand exceed supply for a particular ticket category at a particular match, tickets will be allocated using a computerised random selection process. All successful, partially successful and unsuccessful ticket applicants will be notified by email, and they will be able to check their ticket allocations using the ticket portal ([EURO2016.com/tickets](http://EURO2016.com/tickets)).

Applicants can increase their chances of being allocated a ticket by agreeing to accept tickets in other price categories. Applicants will only ever be upgraded or downgraded by one category.

#### NO TICKET SALES AT STADIUMS

No tickets will be sold at stadiums during the tournament itself. Tickets will only be sold via

[EURO2016.com](http://EURO2016.com)

#### TICKET RESALE PLATFORM

**An official ticket resale platform will allow fans to sell their tickets through the UEFA EURO 2016 ticket portal at face value.** The ticket resale platform will be available in March/April 2016. This will allow fans to legally purchase tickets from other fans, eradicating the risk of acquiring invalid or fraudulent tickets and ensuring a smooth resale process.



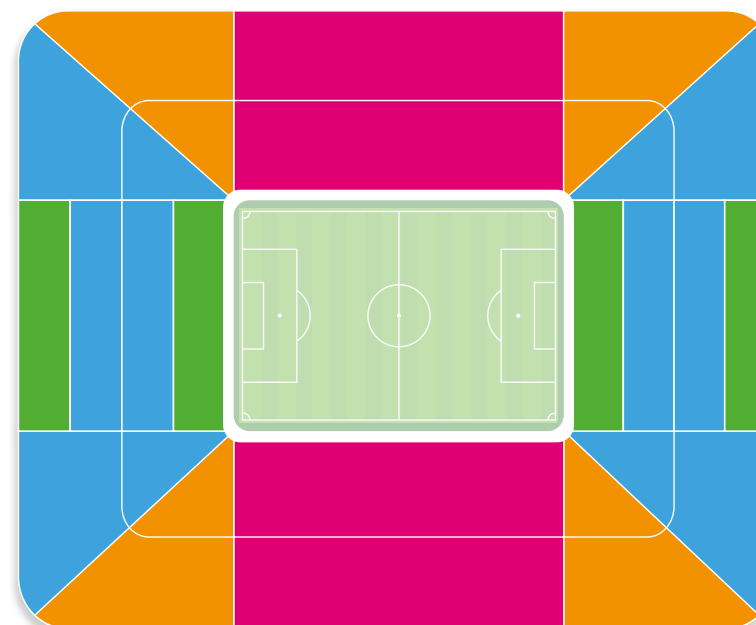
#### PRICE CATEGORIES

Tickets for UEFA EURO 2016 are divided among four different areas within the stadium, which results in four different price categories. Category 4 is a new category that has been introduced by UEFA for this tournament to ensure that UEFA EURO 2016 is affordable for everyone.

**The following principles are used to define the categories in the different stadiums:**

- Category 1** >> Centrally positioned
- Category 2** >> Mainly in the corners
- Category 3** >> Behind the goals
- Category 4** >> Behind the goals on the lowest and highest levels

The precise location of the categories depends on the exact layout of each particular stadium.





## TICKET PRICES

UEFA have set a wide range of ticket prices, including:

- ▶ tickets starting at €25 for 43 of the 51 matches (group matches – except the opening match – and round of 16)
- ▶ tickets in line with market values for major international sporting events, granting access to the best seats for the most sought-after matches.

Tickets will be available starting at €25 for 85% of UEFA EURO 2016 matches. Approximately 250,000 tickets will be available at this price altogether.

For all matches of UEFA EURO 2016, including the opening match and the final, tickets will be available for less than €100.

Ticket prices	Category 4	Category 3	Category 2	Category 1
Group matches	€25	€55	€105	€145
Round of 16	€25	€55	€105	€145
Quarter-finals	€45	€85	€135	€195
Semi-finals	€65	€165	€295	€495
Opening match	€75	€195	€395	€595
Final	€85	€295	€595	€895

Value-added tax (VAT) of 5.5% is already included in the ticket price.

## TICKET PRODUCTS

### SINGLE TICKETS

The ticketing strategy is to keep ticket sales simple and make the tournament accessible to everyone. Consequently, fans can buy single tickets for each of the 51 matches and are not forced to buy bundles of tickets to gain access to particular matches (such as the opening match or the final).

Applicants can apply for up to four tickets for each match in one of the four price categories.

## DESTINATION TICKETS (TWO-MATCH TICKETS)

**Destination Tickets will allow fans to watch two matches at the same stadium.**

These tickets will be available for all ten venues and will combine two matches within a few days of each other. They will allow holders to enjoy two matches from some of the best seats in the stadium (i.e. Category 1 seats). These tickets are the perfect opportunity to see two tournament matches and soak up the atmosphere in one of the host cities. The two matches at each stadium have already been preselected. These matches are generally around a weekend, making them the ideal choice for fans wanting to visit a specific region or residents of the host cities themselves.



	Match numbers	
<b>BORDEAUX</b> Three days between the two games	3	11
<b>LENS AGGLOMERATION</b> Four days between the two games	31	39
<b>LILLE METROPOLE</b> Four days between the two games	35	41
<b>LYON</b> Three days between the two games	17	25
<b>MARSEILLE</b> Three days between the two games	23	29

	Match numbers	
<b>NICE</b> Five days between the two games	36	44
<b>PARIS</b> Three days between the two games	5	14
<b>SAINT-DENIS</b> Five days between the two games	33	43
<b>SAINT-ETIENNE</b> Three days between the two games	20	28
<b>TOULOUSE</b> Three days between the two games	19	27





## CORPORATE HOSPITALITY PACKAGES

The UEFA EURO 2016 corporate hospitality programme is designed to give companies and individuals the chance to enjoy the tournament in very comfortable and highly exclusive surroundings.

From the best seats to the finest French cuisine, guests will enjoy first-class hospitality while soaking up the vibrant atmosphere in the very heart of the stadium.

**These packages offer the perfect combination of sport, business and pleasure:**

- ▶ Category 1 match ticket
- ▶ Exclusive access to skyboxes or hospitality lounges
- ▶ Dedicated welcome area with hostesses
- ▶ Champagne
- ▶ Large and fine selection of high-quality food and beverages
- ▶ Seated buffet dining
- ▶ Official tournament programme and match sheet
- ▶ Commemorative gift
- ▶ Car parking (subject to availability)



More information on the various packages (including details of how and when to order) is available at [EURO2016.com](http://EURO2016.com)

## TICKETS FOR DISABLED SPECTATORS

Acting in close cooperation with the Centre for Access to Football in Europe (CAFE), a number of tickets will be made available for disabled fans at every match. There will be tickets for fans who require wheelchair access, as well as tickets with easy-access seating. Disabled fans will have a seat or space reserved for them and can request a seat for an accompanying person. Tickets for people accompanying disabled supporters are complimentary. All tickets for disabled supporters will be sold at the price of Category 4 tickets (i.e. the lowest price category), regardless of their location in the stadium. Valid proof of disability will be needed when submitting an application for such tickets.

For all matches, live commentary will be provided by an audio-descriptive commentator and broadcast on an FM frequency. Consequently, visually impaired persons can purchase any available ticket and will be able to listen to the live commentary from any seat in the stadium using their own FM radio.



## FOLLOW MY TEAM TICKETS

A specific sales phase for the fans of all 24 participating teams will be launched after the final draw in December 2015. In addition to tickets for individual matches involving their team, fans will be able to purchase full packages allowing them to follow their team throughout the tournament (including the final, if they make it that far). These sales will be conducted in close cooperation with the 24 participating national associations.

## CUSTOMER SERVICE

Fans will be able to contact the customer service team in French, English and German. Contact information can be found at











[EURO2016.com](http://EURO2016.com)



## TICKET ALLOCATION

### OVERVIEW

Around 75% of all tickets for UEFA EURO 2016 are intended for football fans and supporters, with the majority of tickets being sold directly to the general public and the fans of the participating national associations. Contractual arrangements have been made with various entities – such as commercial partners (i.e. sponsors), broadcast partners, French authorities at host city and national level and participating national associations – that entitle them to tickets in recognition of their support for the tournament. These partners will, in turn, make a large number of tickets available to fans through promotional lotteries and competitions.

<b>BORDEAUX</b> Stade de Bordeaux 42,000 seats		<b>NICE</b> Stade de Nice 36,000 seats	
<b>LENS AGGLO</b> Stade Bollaert-Delelis 38,000 seats		<b>PARIS</b> Parc des Princes 48,000 seats	
<b>LILLE METROPOLE</b> Stade Pierre Mauroy 50,000 seats		<b>SAINT-DENIS</b> Stade de France 80,000 seats	
<b>LYON</b> Stade de Lyon 58,000 seats		<b>SAINT-ETIENNE</b> Stade Geoffroy Guichard 42,000 seats	
<b>MARSEILLE</b> Stade Vélodrome 67,000 seats		<b>TOULOUSE</b> Stadium de Toulouse 33,000 seats	

UEFA will also donate 20,000 tickets to deprived children all over France as part of the 20,000 Smiles for the EURO programme.

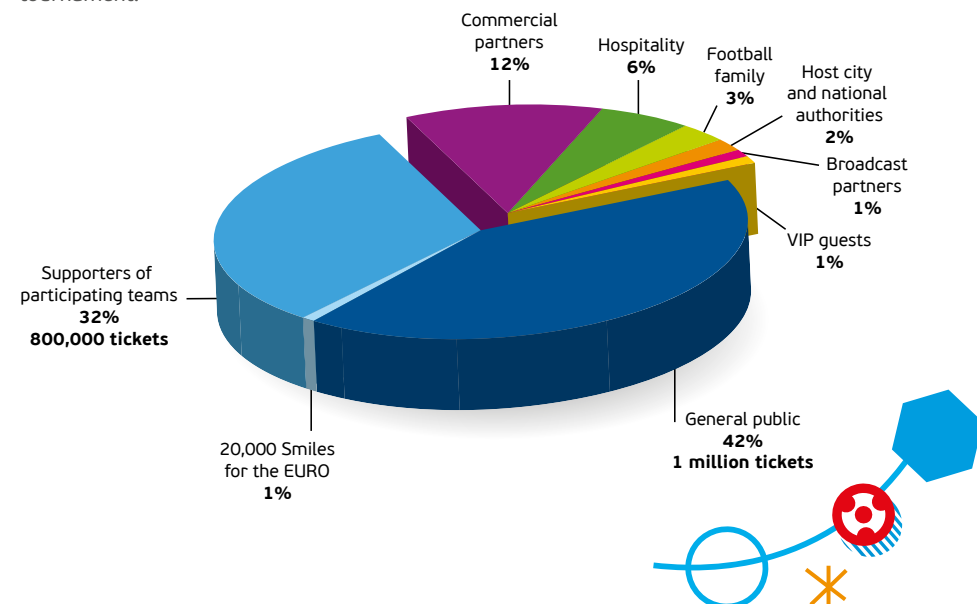
Tickets will also be reserved for VIP guests and members of the UEFA football family – i.e. non-participating associations, UEFA committees, clubs, football confederations, and other football-related entities or individuals. Finally, there are corporate hospitality packages, which comprise tickets and additional services sold to corporations and individuals.

### TOTAL NUMBER OF TICKETS

A total of around 2.5 million tickets will be sold for the 51 matches, with the Stade de France and the other nine brand-new or renovated venues setting new standards for football stadiums. Owing to security reasons, restricted sight lines, camera and media platforms and other operational reasons, a certain number of tickets will need to be withdrawn once the construction of the stadiums has been completed. This means that the capacity of the stadiums will be slightly lower than usual during the tournament.

### TICKET QUOTAS

UEFA EURO 2016 is a complex event which works on the basis of ticket quotas. This means that tickets are reserved for certain target groups that place their orders according to specific timelines. The chart below shows how the 2.5 million tickets will be allocated:





# TICKET APPLICATION AND PURCHASE

HOW DO I GET TICKETS?



## PAYMENT PROCESS

Tickets must be paid for in euros and can only be bought by credit card. Successful applicants' credit cards will be charged automatically and immediately. Once the corresponding amount has been debited, the transaction is final. Applicants are responsible for ensuring that sufficient credit is available on the card. If payment is not possible, the application will automatically be cancelled, and the tickets will be given to another applicant. There will be no second attempt to charge the card. The results of the random selection process will be announced no later than 15 August 2015.

## DELIVERY OF TICKETS

Tickets will be delivered to the address used in the application and dispatched by secure mail a few weeks before the tournament. It is important that applicants provide the correct details in order to avoid tickets getting lost in the post.

Tickets will be delivered as close to the tournament as possible in order to:

- ▶ minimise the loss of tickets
- ▶ reduce black market activities
- ▶ prevent counterfeiting

## NOTIFICATION PROCESS

All successful, partially successful and unsuccessful applicants will be notified by email, and they will be able to check their ticket allocations using the ticket portal.





## RULES

In order to ensure that tickets are allocated fairly and to give as many fans as possible the chance to see matches live in the stadiums, the following rules apply:

- ▶ Every person attending a match needs to be in possession of a valid ticket, irrespective of his/her age.
- ▶ To apply for tickets, applicants need to be at least 18 years old.
- ▶ Applicants can apply for a **maximum of four tickets** per match. (i.e. tickets for the applicant and up to three guests).
- ▶ Applicants can only apply for one price category per match. To increase their chances of being allocated tickets, applicants can agree to accept tickets in other categories. Applicants will only ever be upgraded or downgraded by one category.
- ▶ Applicants cannot apply for tickets for two different matches taking place on the same day.
- ▶ Each individual can only create one account on the ticket portal. All ticket requests will be included in this account.
- ▶ Tickets are exclusively made available to individuals. Companies are invited to purchase tickets via the UEFA EURO 2016 corporate hospitality programme.

### PROMOTIONS ORGANISED BY COMMERCIAL PARTNERS

Tickets can also be won in competitions organised by UEFA's commercial partners. Please note that only commercial affiliates of UEFA EURO 2016 are authorised to give away tickets in lotteries and other competitions. For a complete list of commercial partners, please visit [EURO2016.com](http://EURO2016.com)

### UNAUTHORISED SALES

The organisers will take all possible steps in close cooperation with all relevant authorities to prevent the creation of any kind of black market. Consequently, UEFA strongly advises against buying tickets through channels not mentioned in this brochure. Tickets that are not bought through official sales channels may be invalid, non-existent or counterfeit, and people in possession of such tickets will be denied entry to the stadium.

### IMPORTANT TO NOTE

- ▶ UEFA EURO 2016 is a non-smoking event.
- ▶ The Stadium Rules for UEFA EURO 2016 and the Ticketing Sales General Public Terms and Conditions apply at all times. Full versions of those rules, terms and conditions can be found at [EURO2016.com](http://EURO2016.com) as of 10 June 2015.
- ▶ Ticket sales are final once payment has been made.
- ▶ Fans are required to adhere to the seat numbers indicated on their tickets. Seats in the stadium will not be allocated on a first-come, first-served basis.
- ▶ All items that could compromise safety (weapons, fireworks, glass bottles, large banners, etc.) or are not appropriate for use in a stadium (megaphones, laser pointers, etc.) are strictly forbidden. All fans will be searched before entering the stadium, and such items will be confiscated. For further information and more comprehensive list of such items, please refer to the Stadium Rules, which are available at [EURO2016.com](http://EURO2016.com)
- ▶ The organisers will exercise their right to refuse entry to stadiums where the aforementioned rules, terms and conditions are violated. In such instances, tickets will be confiscated with no right to a refund.



## CONTACT INFORMATION FOR MEDIA

**MEDIA@EURO2016.FR**  
+33 (0) 825 06 2016

**MEDIA@UEFA.CH**  
+41 (0) 848 04 27 27



# MATCH SCHEDULE / CALENDRIER DES MATCHES



Group matches / Matches de groupe

		<b>BORDEAUX</b> Stade de Bordeaux 42,000	<b>LENS AGGLO</b> Stade Bollaert-Delelis 38,000	<b>LILLE METROPOLE</b> Stade Pierre Mauroy 50,000	<b>LYON</b> Stade de Lyon 58,000	<b>MARSEILLE</b> Stade Vélodrome 67,000	<b>NICE</b> Stade de Nice 36,000	<b>PARIS</b> Parc des Princes 48,000	<b>SAINT-DENIS</b> Stade de France 80,000	<b>SAINT-ETIENNE</b> Stade Geoffroy Guichard 42,000	<b>TOULOUSE</b> Stadium de Toulouse 33,000
Matchday 1 1 <sup>ère</sup> journée de matches	10.06								① FRA-A2 21:00		
	11.06	③ B3-B4 18:00	② A3-A4 15:00			④ B1-B2 21:00					
	12.06			⑦ C1-C2 21:00			⑥ C3-C4 18:00	⑤ D3-D4 15:00			
	13.06				⑩ E1-E2 21:00				⑨ E3-E4 18:00		⑧ D1-D2 15:00
	14.06	⑪ F3-F4 18:00								⑫ F1-F2 21:00	
	15.06			⑬ B2-B4 15:00		⑮ FRA-A3 21:00		⑭ A2-A4 18:00			
	16.06		⑯ B1-B3 15:00		⑰ C2-C4 18:00				⑱ C1-C3 21:00		
	17.06						⑳ D1-D3 21:00			㉑ D2-D4 18:00	㉒ E2-E4 15:00
	18.06	㉓ E1-E3 15:00				㉔ F2-F4 18:00		㉕ F1-F3 21:00			
	19.06			㉖ A4-FRA 21:00	㉗ A2-A3 21:00						
Matchday 2 2 <sup>ème</sup> journée de matches	20.06									㉘ B4-B1 21:00	㉙ B2-B3 21:00
	21.06	㉚ D4-D1 21:00	㉛ D2-D3 21:00			㉜ C2-C3 18:00		㉝ C4-C1 18:00			
	22.06			㉞ E2-E3 21:00	㉟ F4-F1 18:00		㊱ E4-E1 21:00		㊲ F2-F3 18:00		
	23.06	Rest days /Repos									
Matchday 3 3 <sup>ème</sup> journée de matches	24.06	Rest days /Repos									
	25.06		㊳ WD-3B/E/F 21:00					㊴ WB-3A/C/D 18:00		㊵ RA-RC 15:00	
	26.06			㊶ WC-3A/B/F 18:00	㊷ WA-3C/D/E 15:00						㊸ WF-RE 21:00
	27.06						㊹ RB-RF 21:00		㊺ WE-RD 18:00		
Round of 16 Huitièmes de finale	28.06	Rest days /Repos									
	29.06	Rest days /Repos									
	30.06					㊻ W37 v W39 21:00					
	01.07			㊼ W38 v W42 21:00							
Quarter-finals Quarts de finale	02.07	㊽ W41 v W43 21:00									
	03.07								㊾ W40 v W44 21:00		
	04.07	Rest days /Repos									
Semi-finals Demi-finales	05.07	Rest days /Repos									
	06.07				㊿ W45 v W46 21:00						
	07.07					㊽ W47 v W48 21:00					
Final / Finale	08.07	Rest days /Repos									
	09.07	Rest days /Repos									
	10.07								㊾ W49 v W50 21:00		

A  
B  
C  
D  
E  
F  
Group / Groupe

W = Winner, R = Runner-up, 3 = Third-placed

The UEFA EURO 2016 final tournament takes place from Friday 10 June to Sunday 10 July 2016.

Kick-off times are CET.

UEFA will publish the final match schedule after the draw of 12 December 2015.

W = Vainqueur, R = Deuxième, 3 = Troisième

La phase finale de l'UEFA EURO 2016 se déroulera du vendredi 10 juin au dimanche 10 juillet 2016.

Les heures de coup d'envoi sont indiquées en HEC.

L'UEFA publiera la version finale du calendrier après le tirage au sort du 12 décembre 2015.

