

UEFA WOMEN'S CHAMPIONS LEAGUE FINAL 2013 MATCH TICKET
CONDITIONS OF SALE AND ISSUE

1 Application of Conditions of Issue

- 1.1 Chelsea Football Club Limited ("**Chelsea FC**") and/or its authorised distributors (if any) sells and issues tickets for the Event at the Ground only upon the following Conditions of Issue and by applying for, purchasing or accepting the issue of a Match Ticket or entering the Ground, any person who has bought or holds a Match Ticket ("**Ticket Holder**") shall be deemed to have accepted these Conditions of Issue. For the avoidance of doubt, UEFA is the owner of the Event and Chelsea FC sells and issues Match Tickets on UEFA's behalf.
- 1.2 Match Tickets and all rights and benefits conferred by such Match Tickets may be transferred to a natural person or persons who are family members or friends of the Ticket Holder ("**Guest(s)**") for their personal use only in accordance with paragraph 4.3 below. Chelsea FC retains the absolute discretion to refuse such transfer to any Guest subject to a refund to the Ticket Holder (but not to the Guest) of the face value of the Match Ticket. The Ticket Holder shall at all times be responsible for his Guest(s). Any breach of these Conditions of Issue by such Guest(s) may be treated by Chelsea FC in its absolute discretion acting reasonably or otherwise as a breach by the Ticket Holder, who shall be liable to the sanctions referred to herein.
- 1.3 Any Guest(s) shall also be subject to the Conditions of Issue (but excluding any right to transfer under paragraph 1.2 above) and these will apply to such Guest(s) as if he were the original Ticket Holder. Any reference to "Ticket Holder" in these Conditions of Issue shall, save where specified or where the context does not permit, be deemed to include his Guest(s).
- 1.4 Any person applying for, purchasing or accepting the issue of a Match Ticket after release to the general public shall be deemed to have accepted these Conditions of Issue.
- 1.5 The Football Regulations and Ground Regulations shall be incorporated into these Conditions of Issue save where there is a conflict between these Conditions of Issue and the Ground Regulations, in which case the respective Condition of Issue shall apply. The Ground Regulations are available for inspection at Chelsea FC's offices and are displayed at all entrances to and elsewhere in the Ground.

2 Issue of Tickets

- 2.1 Guidance on the application for and purchase of Match Tickets is set out on the Ticket Portal. Match Tickets are issued at the absolute discretion of Chelsea FC and Chelsea FC reserves the right to refuse any application for Match Tickets without reason at its sole discretion. Chelsea FC is under no obligation to issue a Match Ticket to any person who has previously been a Ticket Holder.
- 2.2 All card transactions are subject to an administration fee per ticket payable to Chelsea FC.
- 2.3 If for any reason a card transaction fails or is declined by the card issuer to give value then this invalidates the ticket application. It is the applicant's responsibility to ensure that card details supplied to Chelsea FC are correct and that there are funds in the card account. Chelsea FC does not accept the responsibility to contact an applicant who has supplied incorrect card details or where the transaction fails or is declined by the card issuer to give value.
- 2.4 All Match Tickets remain the property of Chelsea FC and must be produced for inspection on demand by any authorised official of Chelsea FC or UEFA present at the Grounds. Chelsea FC reserves the right to cancel or withdraw any Match Tickets at any time with or without

reason acting in its sole discretion. No refunds will be made in relation to the cancellation or withdrawal of Match Tickets in accordance with this paragraph 2.4.

2.5 The Ticket Holder gives explicit consent to the collection, use and transfer (which may be to UEFA and/or Chelsea FC's and/or UEFA's trusted commercial partners) of his personal information for the following purposes:

- (a) to send to the Ticket Holder (including by post, fax, phone, email or SMS) details of Chelsea FC, UEFA and/or UEFA's partners' offers, products or services that might interest the Ticket Holder; and/or
- (b) to comply with Chelsea FC or UEFA's legal obligations; and/or
- (c) for record keeping; and/or
- (d) to fulfill the Ticket Holder's order for any tickets.

3 Admission to the Ground

- 3.1 Use of the Match Ticket confirms that the Ticket Holder will observe the Ground Regulations.
- 3.2 A Match Ticket entitles the Ticket Holder to be admitted to the designated part of the Ground on the day of the Event shown on the ticket and at the time permitted by Chelsea FC.
- 3.3 A Match Ticket permits the Ticket Holder to occupy the seat indicated on the ticket or such other alternative seat of similar price as Chelsea FC may allocate at its reasonable discretion. Chelsea FC will not be liable if the seat is exposed to the weather.
- 3.4 Nothing in these Conditions of Issue shall constitute or imply any entitlement to occupy the seat indicated on the ticket on any other occasion.
- 3.5 Save as set out in paragraph 3.6 below, the Ticket Holder shall not bring into (or use within) the Ground any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data or statistics in relation to the Event.
- 3.6 Use of mobile telephones within the Ground is permitted, provided that they are used for private person to person use only.
- 3.7 Save for official Event merchandise and/or other football related clothing worn in good faith, a Ticket Holder shall not bring into, use or display within the Ground any sponsorship, promotional or marketing materials.
- 3.8 A Ticket Holder shall not offer or distribute (either free or for sale by any person) within the Ground any consumer article or commercial product of any nature.
- 3.9 Any child must be in possession of a ticket. Any adult entering the Ground with or otherwise using a juvenile or senior citizen ticket will be ejected from the Ground and, at Chelsea FC's discretion, refused further entry and have any Match Ticket revoked with immediate effect and without refund.
- 3.10 Chelsea FC reserves the right to refuse admission to any unaccompanied juvenile in possession of a ticket at its sole discretion. An unaccompanied juvenile refused admission to the Ground in accordance with this paragraph 3.10 will be entitled to a full refund (less any administration fee) in relation to the Event if they are refused admission.
- 3.11 All Ticket Holders must adhere to any relevant dress code in corporate areas designated from time to time by Chelsea FC.

- 3.13 A Ticket Holder may be filmed (through use of closed circuit television cameras and/or television cameras) and/or photographed in or around the Ground. Videos or photographs of the Ticket Holder may be used by UEFA and/or Chelsea FC for commercial or legal or public safety purposes without payment or copyright restriction. The Ticket Holder's entry into the Ground is confirmation that such Ticket Holder consents to be filmed or photographed for these purposes.

4 Use of Match Ticket

- 4.1 The Match Ticket is issued for the Ticket Holder's private use. The Ticket Holder shall not resell, or (save as set out in paragraph 4.3 below) assign or transfer the Match Ticket or the benefit of it to any other person for any purpose without the prior written consent of Chelsea FC. For the avoidance of doubt (and by way of example only) the Match Ticket may not be offered as a prize in any promotion or competition or for any other promotional or advertising purposes, nor transferred, lent or sold to any third party as part of a hospitality or travel package, given to a third party who agrees to buy another service or good, or used for any other commercial purpose save as expressly authorised in writing by Chelsea FC.
- 4.2 The unauthorised sale of a Match Ticket is illegal under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. Chelsea FC will inform the police if it becomes aware that tickets are being sold illegally and will press for criminal charges to be brought against those breaking this law.
- 4.3 Match Tickets may be transferred to Guest(s) for their personal use only **PROVIDED THAT:** (i) the purchaser will attend the Event with his/her Guests; (ii) such transfer takes place in consideration of no payment or benefit in excess of the face value of the Match Ticket plus any prorated administrative cost, and (iii) such transfer does not take place in the course of any business or for the purpose of facilitating any third party's business. Where any person has transferred a Match Ticket to a Guest, the Guest must provide the name and address upon demand when requested by any official, steward or employee of Chelsea FC or any police officer. For the avoidance of doubt, a Ticket Holder shall not resell, assign or transfer the Match Ticket to any natural person who is:
- (a) subject to any restriction or banning order or is prevented from entering the Ground for any other reason, legal or otherwise or who has been charged with or found guilty of any football-related offence anywhere in the world; or
 - (b) not permitted by Chelsea FC or otherwise to purchase a Match Ticket (under the Ground Regulations, these Conditions of Issue or otherwise) and attend the Event.
- 4.4 All Match Tickets remain the property of Chelsea FC at all times and must be produced for inspection upon demand, together with evidence of the Ticket Holder's identity, if required to do so by any official, steward or employee of Chelsea FC, UEFA or any police officer.
- 4.5 Any and all Ticket Holders shall not:
- (a) run any advertisements or promotions relating to UEFA, the UEFA Women's Champions League™ any UEFA competitions or the Event;
 - (b) advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Grounds or via the display of overt commercial messages on clothing worn or items brought into the Grounds; and/or
 - (c) exploit any marketing or promotional opportunities in relation to the use of the Match Tickets including, without limitation, any display of any Ticket Holder's corporate or business logo, trademark or trade name.

5 Changes to Dates, Refunds & Exchanges

- 5.1 The Event is organised and staged in accordance with the Football Regulations. No guarantee can be given by Chelsea FC and/or UEFA that the Event will take place at a particular time or on a particular date. All information about the time and date of the Event is maintained as up-to-date as possible but should be taken as a guide only and Chelsea FC and UEFA reserve the right to reschedule the Event at any time, without notice and without any liability whatsoever.
- 5.2 Prices shown in advance are not always accurate and should be taken as a guide only.
- 5.3 In the event of postponement of the Event, a Ticket Holder (but not a Guest) will be entitled to a full refund from UEFA (less any administration fee) or to receive the equivalent ticket for the rescheduled Event via such application procedure as Chelsea FC stipulates.
- 5.4 In the event of abandonment of the Event after the spectators have been admitted to the Ground but before the kick-off of the Event, the Match Tickets used by the spectators for entry to the abandoned Event shall remain valid for admission to the rescheduled Match (if any). In the event of abandonment of the Event after the spectators have been admitted to the Ground and after the kick-off of the Event, the price of the Match Tickets for the rescheduled Event (if any) shall be reduced by 50%. For the avoidance of doubt, new Match Tickets may be issued via such application procedure as Chelsea FC stipulates.
- 5.5 In the event of postponement or cancellation, Chelsea FC will have no liability whatsoever, including (but not limited to) for any indirect or consequential loss or damage, loss of enjoyment or travel costs.
- 5.6 In order to obtain a refund, the Match Ticket must be returned to Chelsea FC's ticket office no later than 48 hours before the scheduled time of the Event. It is the responsibility of the Ticket Holder to check the Chelsea FC Ticketing Policy for the opening times and days of Chelsea FC's ticket office and the return of the Match Ticket to Chelsea FC's ticket office is at the sole risk of the Ticket Holder. For the avoidance of doubt, Chelsea FC shall not be responsible for any Match Ticket which is forgotten, lost, stolen, defaced, damaged or destroyed.

6 Lost or Stolen Match Tickets

- 6.1 In order to gain admission to the Ground, the Ticket Holder must present the necessary Match Ticket as required in its entirety.
- 6.2 Chelsea FC shall not be obliged to issue a replacement for any lost, stolen, defaced or destroyed Match Ticket.
- 6.3 Should any Match Ticket not arrive in the normal course of post after purchase, the purchaser will be required to sign a document confirming this and undertaking to immediately return the missing Match Ticket to Chelsea FC should it come into the purchaser's possession at any time. There will be no charge for the issue of a duplicate Match Ticket in this instance.

7 Change of Address

All Ticket Holders must notify Chelsea FC as soon as reasonably practicable following a change of address prior to the Event. Proof of the new address will be required if the address is to be changed with the box office.

8 Breach of Conditions of Issue

- 8.1 Without prejudice to the generality, the following shall constitute breaches of the Conditions of Issue:
 - (a) failure to observe the proper directions of any steward, employees of Chelsea FC, UEFA or police officer at all times;

- (b) smoking - the whole Stadium has been designated 'non smoking' - this includes the seated areas, concourses and toilets;
- (c) intoxication by alcohol or drugs or possession of any illegal substance at the Ground;
- (d) standing in seated areas whilst the Event is in progress or straying from the allocated seat or blocking an aisle or concourse to and from the Ground exits;
- (e) sale or transfer of a Match Ticket other than as permitted by these Conditions of Issue;
- (f) misrepresentation during the purchase of a Match Ticket;
- (g) failure, at Chelsea FC or UEFA's absolute discretion, to act at all times act in a civil manner, including the use of foul, obscene, abusive, indecent or racially abusive language or behaviour at any time prior to, after or during the Event, either within the Ground or the approaches to the Ground;
- (h) the throwing of any object within the Ground;
- (i) the supply of any misleading or incorrect information to any of Chelsea FC or UEFA's officers, employers or agents;
- (j) the failure to pay any sum owing to Chelsea FC (or any third party) in respect of any ticket;
- (k) (whether at the Event or otherwise and at the Ground or otherwise) acting in a manner which in the sole discretion of Chelsea FC is prejudicial to or offends the club or its player(s), officer(s), employee(s), member(s), supporter(s) or commercial partner(s) or any individual or corporate entity connected to Chelsea FC; and
- (l) any breach of the Ground Regulations.

8.2 In the event of any breach of these Conditions of Issue (whether or not the breach is specified in paragraph 8.1) or the Ground Regulations:

- (a) any Match Ticket shall be automatically null and void;
- (b) all rights and benefits conferred by the Match Ticket shall be withdrawn;
- (c) the Match Ticket shall be returned to Chelsea FC;
- (d) the Ticket Holder will be refused entry to or ejected from the Ground;
- (e) no compensation of any sort will be payable to the Ticket Holder;
- (f) Chelsea FC may commence court proceedings against the Ticket Holder for any loss or damage caused by such breach; and
- (g) Chelsea FC may pass the details of the Ticket Holder to the police.

8.3 In the event of any breach of the Conditions of Issue or in the event of the cancellation of a Match Ticket, Chelsea FC reserves the right in its absolute discretion acting reasonably or otherwise to:

- (a) exclude the Ticket Holder from any membership scheme maintained or organised by Chelsea FC and/or UEFA;

- (b) disqualify the Ticket Holder from applying for any Match Ticket(s);
- (c) exclude the Ticket Holder from entering the Ground;
- (d) exclude the Ticket Holder from entering the Ground as a Guest of another Ticket Holder; and/or
- (e) prevent the Ticket Holder from using any of the benefits or rights associated with being a Ticket Holder.

9 Exclusion of Liability

To the maximum extent permitted by law, Chelsea FC and UEFA hereby exclude any liability for loss, injury or damage to persons/property in or around the Ground.

10 Governing Law

These Conditions of Issue shall be governed by and construed in accordance with the laws of England and Wales. Any dispute or matter (including non-contractual disputes) under or in connection with these Conditions of Issue shall be subject to the exclusive jurisdiction of the English courts.

11 General

The invalidity or partial invalidity of any provisions of these Conditions of Issue shall not prejudice or affect the remainder of these Conditions of Issue, which shall continue in full force and effect.

12 Definitions

In these Conditions of Issue, words and phrases shall mean as follows:

"Event" means the final match of the UEFA Women's Champions League™ 2012/2013 to be held at the Grounds on 23 May 2013 at 19:30 local time (or on such other date as notified by UEFA).

"Football Regulations" means each of the rules and regulations of FIFA, UEFA, The Football Association, The F.A. Premier League Limited and The Football League Limited as may be applicable from time to time and from match to match.

"Ground" means the Stamford Bridge stadium and its environs and all other locations owned, occupied or used by Chelsea FC.

"Ground Regulations" means those ground regulations issued by Chelsea FC from time to time that set out the terms upon which spectators are granted entry to the Ground and which are available for inspection at the Ground.

"his", "him" and "he" includes a reference to other genders.

"Juvenile Member" means a Member who is under the age of 18 on 31 July 2012.

"Match Ticket" means any ticket to the Event purchased from Chelsea FC by any Ticket Holder which grants that Ticket Holder the right to attend the Event and occupy a seat or space at the Ground as is identified on each such paper or plastic ticket.

"Senior Citizen" means any person over the age of 65 years old on 31 July 2012.

"Supporters Club" means any official Chelsea FC supporters club established and registered in accordance with the Chelsea FC Supporters Club Ticketing Policy as may change from time to time.

“**Ticket Portal**” means the platform on which any person can apply for Match Tickets at www.chelseafc.com/uefawomensfinal.

“**UEFA**” means the Union des associations européennes de football, which owns all rights in and in relation to the UEFA Women’s Champions League™, with offices at Route de Genève 46, 1260 Nyon 2, Switzerland.