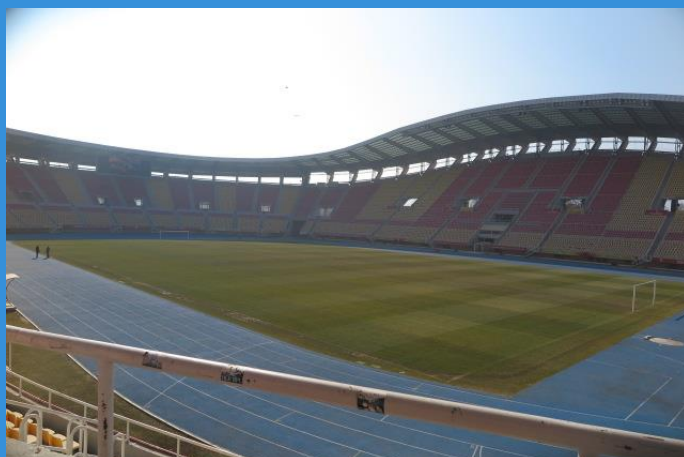




CAFE

CENTRE
FOR ACCESS
TO FOOTBALL
IN EUROPE

Disabled spectators guide
National Arena Filip II
Macedonian, Skopje
Centre for Access to Football in Europe



UEFA Super Cup Final 2017

8 August 2017

Supported by



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Getting around the City

Skopje has several transport hubs, including an international airport and national train stations. There is limited accessible public transport available in Skopje.

The airport – Skopje “Alexander the Great” Airport

Skopje’s “Alexander the Great” airport is located approximately 24km from the National Arena Filip II Macedonian.

Details on accessible services available at the airport for disabled passengers can be found by visiting <http://skp.airports.com.mk/default.aspx?ItemID=465>

For more information on the services available at the airport, please contact the airport direct on:

T: +389 2314 8333

To get to Skopje city centre from the airport, passengers can take the Vardar Ekspres from the terminal building to the main bus station in Skopje. The journey takes approximately 40 minutes.

CAFE has been informed that Vardar Ekspres does not have wheelchair user access or wheelchair user spaces on board. However, bus drivers will offer assistance to disabled fans with reduced / limited mobility to board and alight this service.

For further information, please contact Vardar Ekspres Transport Company:

T: + 389 2 311 8263

E: Airportoffice@vardarexpress.com

Getting around by train – Railway Station Skopje (Ckonje)

Railway station Skopje (Ckonje) is the main station in the city and is located approximately 3.2km from the National Arena Filip II of Macedonia.

CAFE is unable to confirm if the station or train carriages are accessible for disabled passengers

For more information and train timetables, please contact:

T: 02 3164255 (when calling from a local number in Macedonia)

W: <http://mktransport.en/> and <http://mktransport.mk/en/static/page/info> (English versions)

Getting around by bus

Limited buses in Skopje are accessible with either lifts or ramps to allow wheelchair users or people with limited mobility to access the vehicle.

For more information and bus timetables:

T: 02 3164255 (when calling from a local number in Macedonia)

W: <http://mktransport.en/> and <http://mktransport.mk/en/static/page/info> (English versions)

Getting around by taxi

CAFE has identified a number of taxi companies in Skopje. However CAFE cannot confirm the taxis are accessible and would advise disabled supporters contact the company in advance.

Bel Skopje Taxi

T: +389 71 755 252

W: www.belskopjetaxi.mk/index.php/en/ (English version)

In Taxi

T: +389 23 298 040

W: www.intaxi.mk/en_index.html (English version)

Fan Meeting Points and Fan Zones

Neutral Fan Zone

The neutral fan zone in Macedonia Square will be open from 11.00 to 19.00 on 7 and 8 August.

The central location of the square and its outdoor cafés make it one of the most popular hangouts in Skopje. All fans are invited to come and enjoy the festive atmosphere here.

Please note that organised activities within the fan zone are not disabled-friendly.

Getting to Macedonia Square from Railway station Skopje:

- By taxi: 10 minutes
- By foot: 20 minutes

Finalist Fan Meeting Points, open on Tuesday 8 August

Filip II Macedonian Square will be the designated meeting point for Real Madrid CF supporters.

Memorial House of Mother Teresa will be the designated meeting point for Manchester United FC supporters.

Getting to Filip II Macedonian Square - Real Madrid CF supporters from Railway station Skopje:

- By taxi: 5 minutes
- By foot: 15 minutes

Getting to Memorial House of Mother Teresa – Manchester United FC from Railway station Skopje:

- By taxi: 10 minutes
- By foot: 20 minutes

The National Arena Filip II Macedonian

Getting to the stadium

Public transport will be very busy and it may be hard to find a taxi before and after the match, therefore CAFE would advise that disabled spectators arrive early and allow plenty of time to reach the stadium.

From the airport: Skopje “Alexander the Great” Airport

- By taxi: 30 minutes

From the station: Railway Station Skopje

- By taxi: 10 minutes
- By foot: 30 minutes

From the Fan Meeting Points

To reach the stadium from Macedonia Square

- By taxi: 6 minutes
- By foot: 15 minutes

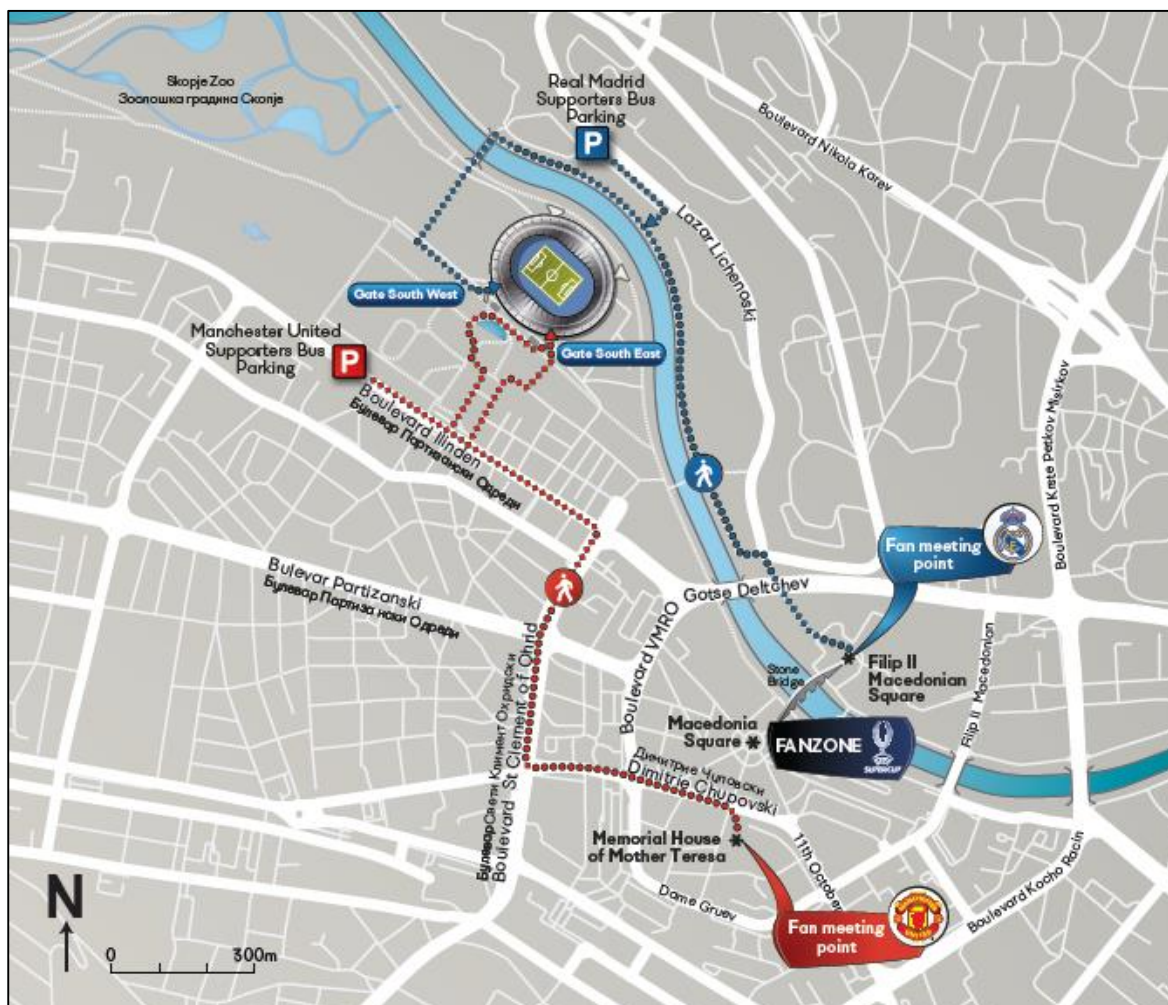
To reach the stadium from Filip II Macedonian Square - Real Madrid CF supporters

- By taxi: 7 minutes
- By foot: 20 minutes

To reach the stadium from Memorial House of Mother Teresa – Manchester United FC

- By taxi: 10 minutes
- By foot: 20 minutes

Map showing routes to stadium from fan meeting points



Accessible (disabled-friendly) car parking

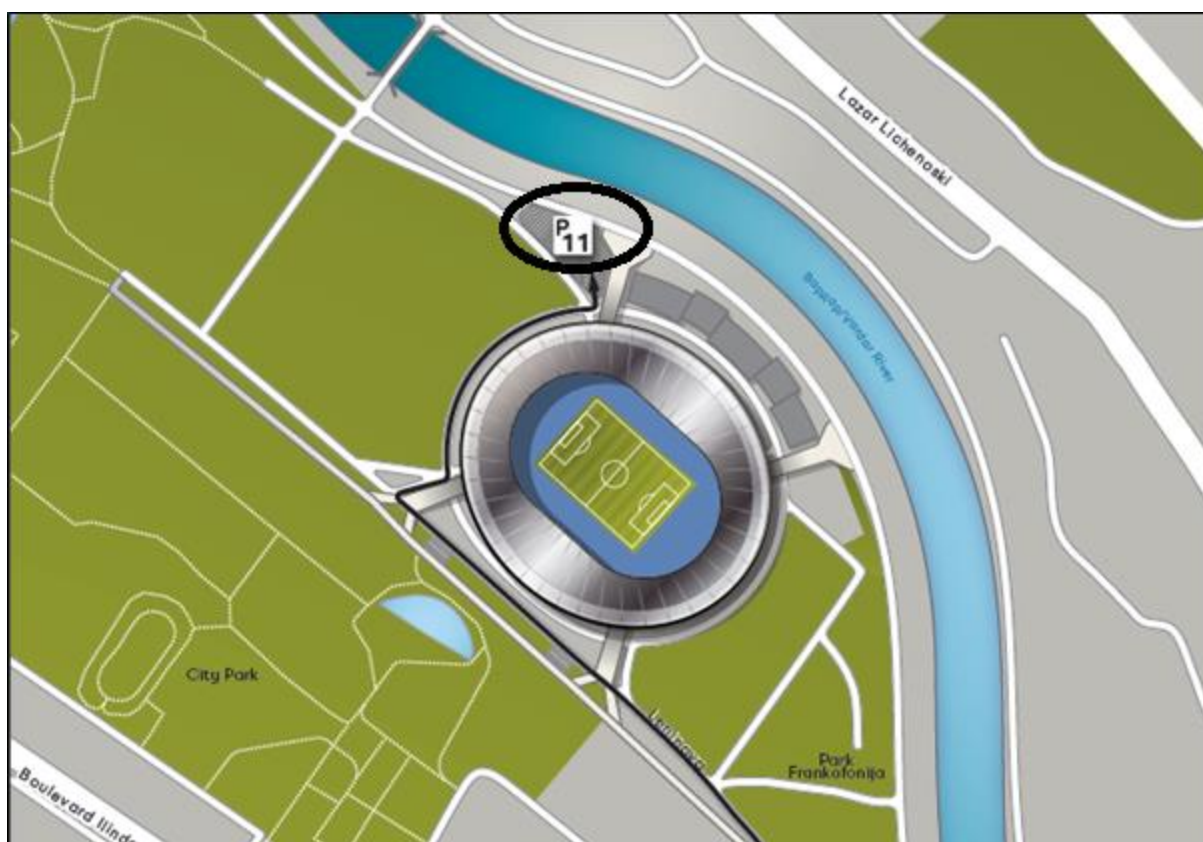
Accessible (disabled-friendly) parking is only available to disabled spectators with a valid match day ticket and parking pass.

Parking passes for accessibility tickets holders will be available on request on a first come first served basis and subject to availability. Accessibility ticket holders have been sent an email with a link to apply for a parking pass. Please note that passes, if allocated, are delivered with tickets.

Parking for disabled spectators is located in parking zone P11. The parking has a concrete surface and a maximum vehicle height of 3.3 meters. An accessible ramp is available along the route to gate North West (approximately 100m away).

Signage and volunteers will be available to assist or direct disabled spectators to the stadium.

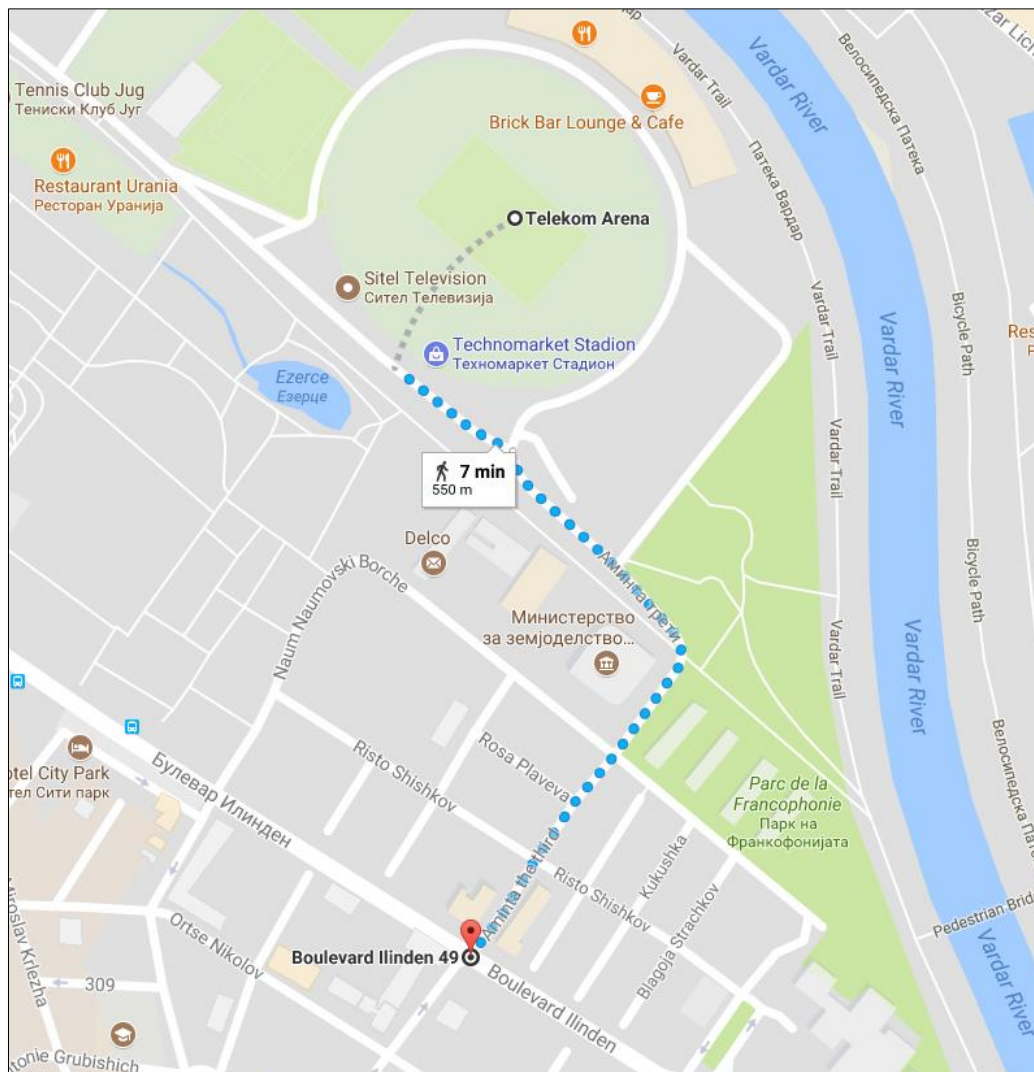
Map showing route to accessible parking



Drop-off and pick-up points

A drop-off point for supporters arriving by taxi, without a valid parking pass, is located at the junction between Boulevard Linden and Aminta the Third. From this point, it is approximately a 7 minute walk to the stadium. Spectators wishing to be dropped-off closer to the stadium, within P11, must have a valid parking pass.

Map showing drop-off/pick-up point without parking passes



Stadium Information

Accessible (disabled-friendly) entrances

The stadium has two accessible entrances, one in the northwest and one on in the northeast sides of the stadium.

Each entrance has two accessible turnstiles with identifiable signage. At the northeast entrance, these turnstiles will be located on the far right-hand side. At the northwest entrance, they will be located on the far left-hand side.

Signage and volunteers will be available to assist or direct disabled spectators to the stadium.

Map showing accessible stadium entrances: Gate North West and Gate North East



Signage and wayfinding

Directional and identifiable signage, using the international disability symbol, has been installed to assist disabled spectators in locating accessible parking areas, entrances, toilets and seating areas.

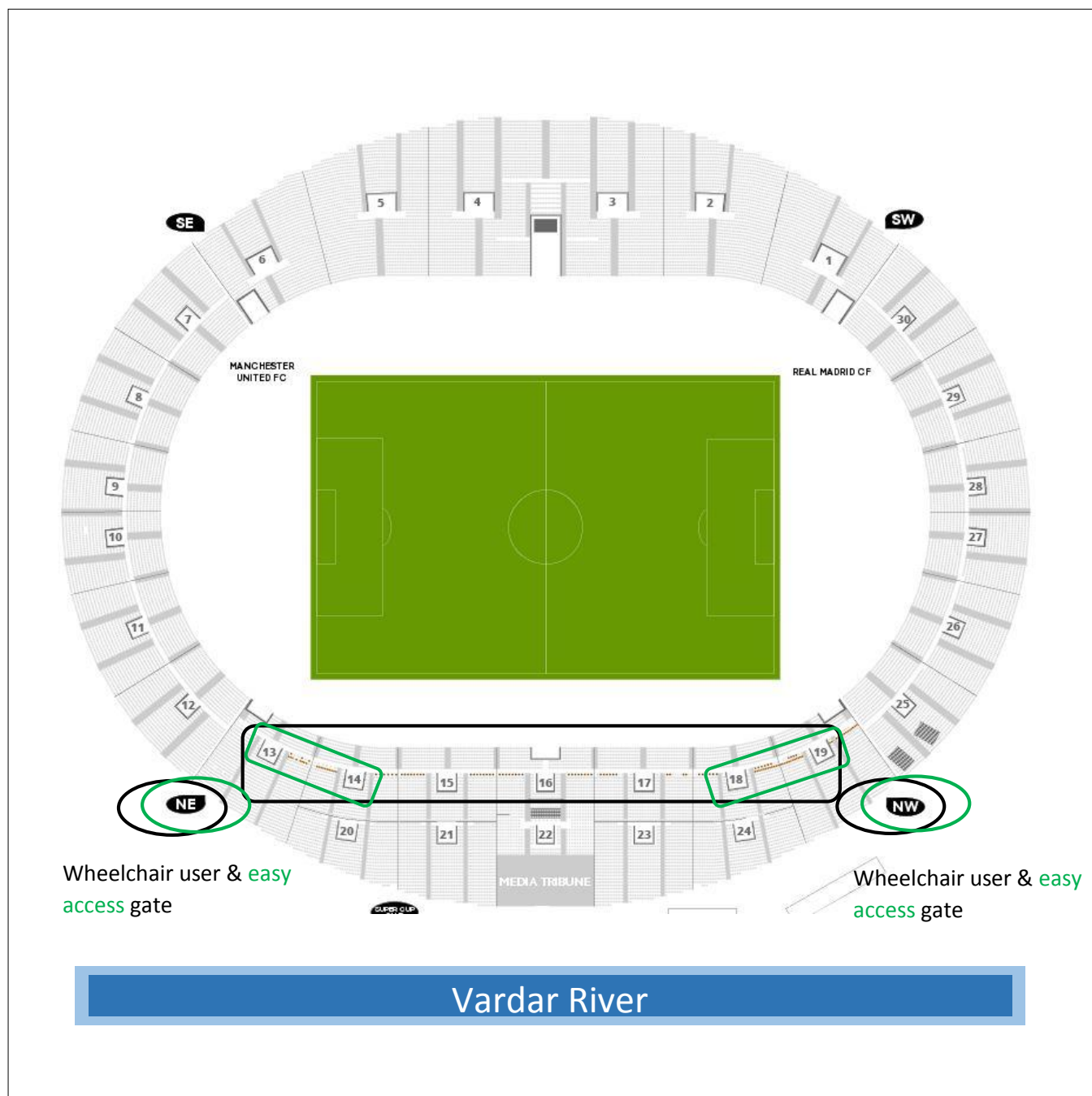
Accessible (disabled-friendly) viewing areas

Wheelchair user spaces and Easy Access Seating – General Public

- **Wheelchair user spaces** will be located in blocks 13 to 19, with adjacent companion seating. Wheelchair users with tickets for these sections should use Gate North East & Gate North West.
- **Easy access seats*** with companion seating, have been identified in blocks 13, 14, 18, 19. Easy access ticket holders with seating in these sections should use Gate North East (Block 13 & 14) & Gate North West (Block 18 & 19).

**(Easy access seating has minimal or no stepped access and is often located at the end of rows and may have more legroom than other seating).*

Map showing location of General Public accessible seating and gates



Wheelchair user spaces and Easy access Seating – Finalists

Finalist Real Madrid CF

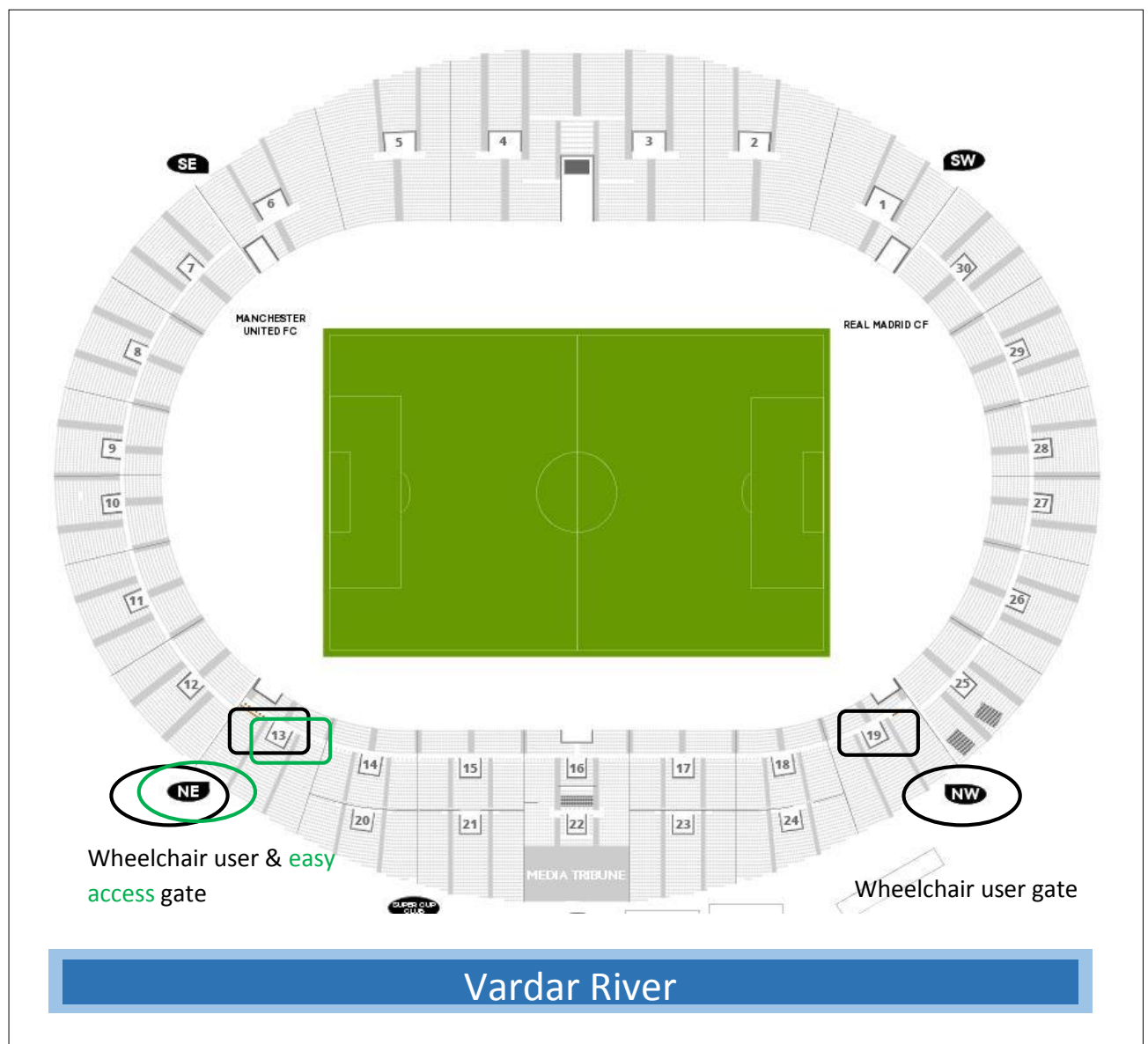
- **Wheelchair user spaces** will be located in block 19, with adjacent companion seating. Wheelchair users with tickets for these sections should use Gate North West.

Finalist Manchester United FC

- **Wheelchair user spaces** will be located in block 13, with adjacent companion seating. Wheelchair users with tickets for these sections should use Gates North East.
- **Easy access seats*** with companion seating, have been identified in block 13. Easy access ticket holders with seating in these sections should use Gate North East.

**(Easy access seating has minimal or no stepped access and is often located at the end of rows and may have more legroom than other seating).*

Map showing location of Finalist accessible seating and gates



Accessible (disabled-friendly) amenities

Concessions

Concessions on level 1 at Gate North West and North East, close to accessible viewing areas, have an identified priority lane for disabled spectators at one end, with signage. Please note that concessions are 1 meter high.

Accessible (disabled-friendly) toilets

Two unisex wheelchair accessible toilets are available on level 1, within 40m of accessible viewing platforms between block 13 and block 19.

Accessible (disabled-friendly) services

Stadium volunteers

Stadium stewards and dedicated matchday volunteers will be available to provide assistance to disabled fans in and around the stadium.

Emergency Procedure

In cases of emergency, disabled spectators on level 3 should exit the stadium via the gates North East or North West.

CAFE Contact and Have Your Say

For further information, please contact the Centre for Access to Football in Europe (CAFE) by Email or by telephone, by twitter or by visiting our website:

E: info@cafefootball.eu

T: +44(0) 8621 2410 2405

W: www.cafefootball.eu

T: @cafefootball

Have your Say on your matchday experience at the National Arena Filip II Macedonian by leaving a comment on our [Stadium page](#). Disabled fans comments help CAFE and our stakeholders to share more information about access at stadiums across Europe, and in turn help disabled fans planning a trip to the stadium. Click [here](#) to find out how to upload your disabled fans comments to the CAFE website.

Alternative formats of this document are available on request

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