

2019 UEFA YOUTH LEAGUE™ FINAL TOURNAMENT TICKETING TERMS AND CONDITIONS

A. INTRODUCTION

1. **Scope**

The following 2019 UEFA Youth League™ Final Tournament ticketing terms and conditions (the “Terms and Conditions”) are designed to ensure a fair, correct and efficient process for the purchase and use of Tickets to the 2019 UEFA Youth League™ Final Tournament. The sale and use of such Tickets are subject to the following Terms and Conditions and any other applicable laws or regulations (as defined below under “Regulations”) pertaining to access and usage of the Colovray Stadium in Nyon.

2. **Definitions**

Buyer	any natural person with legal capacity to enter into an agreement for purchase of Tickets to the 2019 UEFA Youth League™ Final Tournament in accordance with these Terms and Conditions. Where the Buyer is under 18 years of age, the Buyer acknowledges that they have obtained the consent of their legal representative for the purchase of Tickets pursuant to these Terms and Conditions.
Guest	an individual accompanying the Buyer to the Match to whom Tickets may be transferred in accordance with these Terms and Conditions.
Match	any official match played as part of the Tournament.
Purchase Methods	the methods authorised by UEFA through which a Buyer can purchase Tickets, more particularly as follows: <ol style="list-style-type: none">1. from the Ticket Agent (as defined below) at the relevant Ticket sales point at Nyon Office du Tourisme, Avenue Viollier 8, 1260 Nyon, Switzerland from 1 February 2019 to 12 April 2019 (inclusive); and2. from UEFA at the relevant Ticket sales point at the Stadium on 13 April 2019, 15-18 April 2019 (inclusive) and 23-25 April 2019 (inclusive).
Purchase Price	the total purchase price for the Ticket(s) selected by the Buyer inclusive of VAT.
Refund Policy	the refund policy of UEFA as applicable from time to time which is available for review on www.uefa.com .
Regulations	means, without limitation, the terms of the following: <ul style="list-style-type: none">- Laws of Switzerland;- Stadium Regulations; and/or- UEFA’s statutes and regulations applicable for the Match.

Stadium	the entire premises of the Colovray Stadium, Route de Genève 37, 1260 Nyon, including all areas which require a Ticket (or other access device, if applicable) to gain access.
Stadium Owner	the owner of the Stadium and any operator or lessee of the Stadium.
Stadium Regulations	the “Colovray Stadium Regulations” as applicable from time to time which can be accessed at: www.uefa.com
Ticket	the paper or plastic ticket held by the Ticket Holder which (subject to these Terms and Conditions) grants the Ticket Holder the right to attend the relevant Match on the relevant day as indicated on such Ticket.
Ticket Agent	Nyon Office du Tourisme, Avenue Viollier 8, 1260 Nyon, Switzerland which has been appointed to assist UEFA in Ticket sales.
Ticket Holder	any person who is in actual and legitimate possession of a Ticket including, without limitation, Buyer’s and their Guests (as the case may be).
Tournament	the final tournament of the UEFA Youth League™ 2018/2019 to be held at the Stadium on 26 April 2019 and 29 April 2019.
UEFA	Union des associations européennes de football whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland and any wholly owned subsidiary thereof, including but not limited to, UEFA Events SA. For the avoidance of doubt, UEFA is deemed to be the “organiser” of the Match under the applicable law.

B. SALE OF TICKETS

3. Buying Tickets

- 3.1. Tickets (subject to availability) can be purchased by a Buyer via the Purchase Methods.
- 3.2. The Buyer, regardless of the particular Purchase Method selected by the Buyer in order to buy the Ticket(s), is required to provide their surname, first name and telephone number during the purchase process. The Buyer further agrees to provide the surname and first name of their Guest(s) upon request by UEFA.
- 3.3. Upon identifying the Ticket(s) that they wish to purchase, the Buyer will notify UEFA, via the Ticket Agent if applicable, with an offer that they are willing to purchase the Ticket(s) from UEFA for the Purchase Price. By making such an offer, the Buyer acknowledges that they have read, understood, accepted, and agreed to comply with these Terms and Conditions.
- 3.4. The Buyer’s offer to purchase Tickets in accordance with these Terms and Conditions will be accepted by UEFA or the Ticket Agent (as applicable) following full and successful payment by the Buyer of the relevant Purchase Price of the Ticket(s).
- 3.5. The Buyer acknowledges and agrees that all Ticket purchases, regardless of the Purchase Method, are final and that (save for circumstances where the Refund Policy applies) no cancellations will be permitted and/or refunds or exchanges given following

full and successful payment by the Buyer of the relevant Purchase Price for the Ticket(s).

4. Payment

- 4.1. Payment for the Ticket(s) may only be made in cash.

5. Distribution of Tickets

- 5.1. Tickets will be delivered to the Buyer immediately upon purchase.
- 5.2. Tickets shall remain the property of UEFA at all times.
- 5.3. Defective Ticket(s) such as, Tickets with illegible data, shall be notified to UEFA or the Ticket Agent (as applicable) immediately upon receipt. Defective Ticket(s) will be replaced free of charge provided that the original defective Ticket(s) are returned/remitted to UEFA or the Ticket Agent (as applicable) in their original condition. UEFA, the Ticket Agent and the Stadium Owner shall not be responsible for lost, stolen, damaged or destroyed Ticket(s) after their delivery to the Buyer. In particular UEFA, the Ticket Agent and the Stadium Owner shall not be liable to refund any Ticket(s) or to re-print Ticket(s).

USE OF TICKETS

6. Prohibited Use of the Ticket(s)

- 6.1. Except as expressly permitted in Article 6.2, any resale, transfer, offer or advertisement for resale or transfer of the Ticket(s) whether for free or for consideration, is strictly prohibited without the prior written approval of UEFA (to be given at UEFA's sole discretion).
- 6.2. Buyers shall be permitted to transfer Tickets to his/her Guest(s) provided that:
- a. the Buyer will attend the Match together with his/her Guest(s);
 - b. the Tickets are for their personal use;
 - c. such permitted transfer is free of any extra consideration over and above the face value of the Ticket; and
 - d. Guests, by accepting the transfer of Tickets from the Buyer, agree to be subject to these Terms and Conditions.
- 6.3. The Ticket(s) shall not be:
- a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
 - b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
 - c. combined with and sold as part of any package of goods or services; or
 - d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).
- 6.4. Ticket Holders shall not:
- a. run any advertisements or promotions relating to UEFA, the UEFA Youth League™, the Tournament or the Match(es);

- b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or
- c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

- 6.5. Ticket(s) acquired or used in breach of this Article 6 and/or Article 11 of these Terms and Conditions shall be void and any person seeking to use such Ticket(s) will be deemed a trespasser and will be refused entry or be evicted from the Stadium with no right to a refund, and may be liable to further legal action. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police.

7. Entrance to the Stadium

- 7.1. Access to the Stadium will be permitted during such hours as published on UEFA's website at www.uefa.com.
- 7.2. Entrance to the Stadium shall be:
 - a. subject to compliance with:
 - i. these Terms and Conditions;
 - ii. the Stadium Regulations;
 - iii. all applicable laws (whether statutory or otherwise and including health and safety requirements) governing access or presence at the Stadium, attendance at the Match, use of the Tickets, general safety certificate and any special safety certificate applying to the Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the Stadium; and
 - b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph (passport or national identity card). Ticket Holders leaving the Stadium will not be re-admitted.

8. Conduct at the Stadium

- 8.1. For safety and security purposes, all persons attending the Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing the organiser of the Match, shall:
 - a. produce a valid Ticket together with proof of identity with valid photograph (passport or national identity card);
 - b. submit to inspections, body checks and examinations (including through the use of technical aids) to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Safety personnel, stewards and/or police shall be entitled to search any person's clothing and his/her belongings; and
 - c. comply with all instructions and guidelines issued by safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium.
- 8.2. The Stadium Regulations contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated versions of these Terms and Conditions and/or Stadium Regulations, or

simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.

- 8.3. Without limitation, it is strictly forbidden to do any of the following inside the Stadium:
- a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket category held by the Ticket Holder;
 - b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; and/or
 - c. engage in any other conduct which may endanger any person at the Stadium.
- 8.4. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder agrees to behave responsibly and in line with the safety and security guidelines communicated by UEFA and/or the Stadium Owner.

9. Sound and Image Recordings

- 9.1. Ticket Holders attending the Match at the Stadium, consent to being photographed, filmed or taped by UEFA and/or the Stadium Owner, and/or any third parties appointed thereby, which shall have the right to use, broadcast, publish and license, without any requirement for payment of money or other form of consideration, the Ticket Holder's voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.
- 9.2. Ticket Holders shall not take, record and/or transmit any sound, image and/or description of the Stadium or the Match (as well as any result and/or statistics of the Match) other than for his/her exclusive, private and domestic use (which, for the avoidance of doubt and by way of example only, shall not include recording and/or transmitting any sound, image and/or description of the Stadium for any commercial purposes). It is strictly forbidden to disseminate over the Internet, radio, television or any other current and/or future media, any sound, picture, image, data, description, result and/or statistics of the Match in whole or in part, or to assist any other person(s) conducting such activities. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission under this clause is assigned (by way of present assignment of future rights) to UEFA. Ticket Holders further agree (if and whenever required to do so by UEFA) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to UEFA absolutely and free of all encumbrances and other charges.

C. MISCELLANEOUS

10. Liability

- 10.1. In the event that UEFA, the Ticket Agent and/or the Stadium Owner is in breach of their obligations (under these Terms and Conditions or otherwise), UEFA, the Ticket Agent and/or the Stadium Owner shall only be responsible for such loss or damage suffered by the Ticket Holder which was reasonably foreseeable as a result of the breach. UEFA, the Ticket Agent and/or the Stadium Owner shall not be responsible for any loss or damage that is not reasonably foreseeable or contemplated at the time the Buyer entered into a contract pursuant to these Terms and Conditions.
- 10.2. Notwithstanding Article 10.1, UEFA, the Ticket Agent and/or the Stadium Owner is not liable for any business losses and UEFA, the Ticket Agent and/or the Stadium Owner will have no liability to any Ticket Holder for any loss of profit, loss of business, business interruption, or loss of business opportunity.

- 10.3. In any event, to the maximum extent permitted by law, UEFA, the Ticket Agent and/or the Stadium Owner hereby exclude any liability for loss, damage or injury to a Ticket Holder and/or their property, including (but not limited to) any indirect or consequential loss or damage, including (but not limited to) loss of enjoyment or travel or accommodation costs, regardless of whether the loss or damage: (a) would arise in the ordinary course of events; (b) is reasonably foreseeable; or (c) is in the contemplation of the parties, or otherwise.
- 10.4. UEFA, the Ticket Agent and/or the Stadium Owner shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) their position at the Stadium and/or (ii) the actions of other spectators.
- 10.5. Notwithstanding any provision in these Terms and Conditions, UEFA, the Ticket Agent and/or the Stadium Owner does not seek to exclude or limit their liability: (a) for fraud or fraudulent misrepresentation; (b) for death or personal injury caused by the UEFA's, the Ticket Agent's and/or the Stadium Owner's negligence or the negligence of any of their officers, employees or agents; or (c) for any other matter for which it is not possible to exclude or limit liability by law.
- 10.6. Nothing stated or implied in these Terms and Conditions will affect the Ticket Holder's statutory rights.

11. Unauthorised Spectators

- 11.1. Ticket Holders are permitted to attend the Match only provided that they are not an Excluded Person and provided that the transfer of the Ticket to the Guest(s) (if applicable) is made subject to and in accordance with Article 6.2 of these Terms and Conditions.
- 11.2. For the purpose of this Article 11, "Excluded Person" means:
 - a. any person banned from membership of the fan club for their national football team;
 - b. any person subject to a football banning order pursuant to a conviction under the Laws of Switzerland;
 - c. any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;
 - d. any person banned by the UEFA, and/or the Stadium Owner from attending events at the Stadium;
 - e. any person who is deemed by the participating clubs in the Match to be a person to whom Tickets should not be allocated (including but not limited to persons who have been issued with a stadium ban by the respective participating club); and
 - f. any person who has breached or is in breach of these Terms and Conditions.

12. Privacy

- 12.1. UEFA, acting as data controller, collects and processes personal data for the following purpose: for organisational and security purposes related to the Match (12.2).
- 12.2. UEFA collects and processes (via the Ticket Agent, if applicable) the Buyer's following personal data for the purpose of processing the purchase of Tickets and carrying out any access check procedure or other necessary screening: identification data such as surname/first name(s) and telephone number. If requested by UEFA in accordance with Article 3.2, UEFA collects and processes the Guest's following personal data for the purpose of processing the purchase of Tickets and carrying out any access check procedure or other necessary screening: identification data such as name and

surname. All such personal data is collected and processed for the purpose of processing the Ticket purchase as well as for the purposes of identification and security related to the Match.

Personal data is required and is necessary for the performance of the contract entered into between UEFA and the Buyer, as well as for the legitimate interest of determining eligibility of persons interested in purchasing Ticket(s) and ensuring Tickets are delivered to the right individual as well as of guaranteeing an effective security system inside and around the Stadium, as well as to combat the unlawful sale of Tickets.

- 12.3. UEFA is subject to Swiss data protection laws when collecting and processing personal data. Personal data submitted by the Buyer to UEFA (via the Ticket Agent, if applicable) will be stored and processed in accordance with these Terms and Conditions and the UEFA Privacy Policy set out at <http://www.uefa.com/privacypolicy/index.html>.
- 12.4. UEFA uses the following categories of third party and may transfer personal data to these recipients for the sole purpose of the performance of their activities:
- a) service providers which help to issue and deliver the Tickets;
 - b) the Stadium Owner, Stadium security and access service providers which help to organise the Match and maintain safety and security; and
 - c) the relevant authorities to the extent necessary to maintain safety and security in connection with the Match.
- 12.5. The Buyer acknowledges that the Ticket Agent, acting on UEFA's behalf, will transfer the Buyer's personal data as identified at Article 12.2 to UEFA.
- 12.6. The personal data of Buyers provided to UEFA pursuant to these Terms and Conditions is only collected and processed by UEFA for no longer than is necessary for the purposes described in Articles 12.2, unless the use of such personal data is further required for ongoing administrative or judicial proceedings relating to the Match or, where necessary, for preventing or detecting unlawful actions.
- 12.7. Ticket Holders have the right to request access to or information about the personal data related to them which are processed by UEFA. They can access, update and/or request the deletion of their personal data. Any requests relating thereto shall be sent via UYLfticketing@uefa.ch. To do so, UEFA may require any Ticket Holder to provide verification of their identity (e.g. copy of official Identification Document with a photo mentioning their date & place of birth). UEFA may refuse, restrict or defer the provision of information where UEFA has the right to do so under current data protection legislation.
- The request is free of charge unless it is unfounded or excessive. In such case, UEFA may charge Ticket Holders a reasonable request fee according to applicable data protection legislation.
- 12.8. Each Buyer and Guest acknowledge and agree that he/she has understood and permits the processing of their personal data under this Article 12.

13. Unforeseen Circumstances

- 13.1. UEFA, and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the Matches due to unforeseen extraordinary circumstances: force majeure, safety and/or security reasons or other decisions made by any competent authority which have a major impact on the Matches being played at the Stadium.
- 13.2. In the event of cancellation, abandonment, postponement or replaying of the Matches, the Buyer will be bound by the Refund Policy in respect of any refunds of the Tickets purchased by the Buyer provided however that:

- a. any refunds may be made only to the Buyer (and not to the Guest) and only up to the Purchase Price paid by such Buyer for the Ticket(s), and shall not, for the avoidance of doubt, entitle the Buyer to a refund of any costs and expenses incurred by the Buyer or Guest in relation to travel or accommodation;
- b. subject to the foregoing and Article 10, UEFA, the Ticket Agent and/or the Stadium Owner will not have any liability to the Buyer or any Guest on account of any such cancellation, abandonment, postponement, replay or other failure or deficiency in the conduct of the Matches.

14. Severability and Amendment

- 14.1. UEFA reserves the right to change these Terms and Conditions if deemed necessary, including to ensure proper and safe staging of the Match at the Stadium. UEFA will notify each Buyer of such changes via the contact details indicated by the Buyer during the Ticket purchase process and the Buyer will have the choice to consent to such changes or to withdraw from the agreement concluded with UEFA.
- 14.2. Should any provisions of these Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of these Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

15. Authentic Text

- 15.1. These Terms and Conditions have been drafted in the English language and translated into French. In the event of any discrepancy between the English and the translated version, the English version shall prevail.

16. General

- 16.1. The Buyer consents to these Terms and Conditions himself/herself and on behalf of his/her Guest(s) (i.e. the Buyer shall ensure that his/her Guest(s) understand(s), agree(s) with and will conform to these Terms and Conditions).
- 16.2. These Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Terms and Conditions which is not already set out in these Terms and Conditions.
- 16.3. These Terms and Conditions are governed by the laws of Switzerland. The parties agree that the courts of Nyon, or that of the place of residence or domicile of the Buyer if the Buyer qualifies as a consumer, have exclusive jurisdiction to settle any dispute arising under or in connection with these Terms and Conditions.

17. Contact

Any information requests about the ticketing sales process should be addressed to:

UYLfticketing@uefa.ch