2019 UEFA SUPER CUP™
TICKETING TERMS AND CONDITIONS

A. INTRODUCTION

1. Scope

The following 2019 UEFA Super Cup ™ Ticketing Terms and Conditions (the "Terms and Conditions") are designed to ensure a fair, correct and efficient process for the purchase and use of Tickets (as defined below) to the 2019 UEFA Super Cup™. The purchase and use of such Tickets are subject to the following Terms and Conditions and any other applicable laws or regulations (as defined below under "Regulations") pertaining to access and usage of the Stadium (as defined below).

2. Definitions

Accessibility Ticket	one of the types of Ticket (as further described in Article 3.3b below) offered for sale on the Ticket Portal, being either an Easy Access Seating Ticket or a Wheelchair Ticket for the Match.
App	the 'UEFA Super Cup™ tickets' app (or such other app as communicated to the Successful Applicant by UEFA) which will be made available by UEFA or its partners through the Apple App Store or Google Play Store only.
Applicant	any natural person over 18 years of age with legal capacity to apply and enter into an agreement for the purchase of Tickets to the Match in accordance with these Terms and Conditions.
Application Form	the electronic form filled-in and submitted by an Applicant online via the Ticket Portal in order to make a Request.
Companion Ticket	a complimentary general public Ticket issued with an Accessibility Ticket pursuant to Article 3.3b for the use of the personal companion/assistant accompanying a disabled Ticket Holder.
Easy-Access Seating Ticket	a Ticket for disabled people who do not use a wheelchair but require seating with easy access that is close to accessible amenities in the Stadium.
Guest	an individual accompanying the Successful Applicant to the Match to whom Tickets may be transferred in accordance with these Terms and Conditions and whose details were provided in the Application Form.
Host Association	the Turkish Football Federation, with its registered office at Hasan Doğan Milli Takımlar Kamp ve Eğitim Tesisleri Riva/Beykoz/İstanbul, which is responsible for the organisation and staging of the Match in Turkey. For the avoidance of

	doubt, the Host Association is deemed to be the "organiser" of the Match under the applicable law.
Match	the 2019 UEFA Super Cup™ due to be held at the Stadium on 14 August 2019 (or on such other date/location as notified by UEFA).
Purchase Notification	the notification of the Request confirming the allocation of such Ticket(s) indicated in such Purchase Notification, as sent by UEFA to the email address provided by the Applicant in the Application Form and as notified by updating the Applicant's Request status on the Ticket Portal.
Purchase Price	the total purchase price for the Ticket(s) selected by the Applicant in the Application Form, inclusive of all relevant taxes.
Refund Policy	the refund policy of UEFA as applicable from time to time which is available for review on the Ticket Portal.
Regulations	means, without limitation, the terms of the following: - Laws of Turkey; - Stadium Regulations; and/or - UEFA and the Host Association's statutes and regulations applicable for the Match.
Restricted View Ticket	one of the types of Tickets which may be offered for sale on the Ticket Portal, being a Ticket for the Match, which has a restricted view of the pitch.
Request	the order placed by an Applicant via the Application Form for the purchase of Ticket(s) to the Match for the Purchase Price in accordance with these Terms and Conditions. For the avoidance of doubt, a Request does not create a binding agreement between UEFA and the Applicant unless the requested Ticket(s) have been successfully allocated and the Request has been accepted in accordance with Article 5.
Single Ticket	one of the types of Tickets offered for sale on the Ticket Portal, being a Ticket for the Match.
Successful Applicant	any Applicant whose Request has been accepted by UEFA in accordance with Article 5.
Stadium	Beşiktaş Park at Vişnezade Mah., Dolmabahçe Cad., 34357 Beşiktaş/İstanbul, Turkey at which the Match is scheduled to be held, including all areas which require a Ticket (or hospitality pass, if applicable) to gain access.
Stadium Owner	the owner of the Stadium and any operator or lessee of the Stadium.

Stadium Regulations	the Stadium Regulations as applicable to the Match which can be accessed at: www.uefa.com/istanbul
Ticket	the paper, plastic or electronic/mobile ticket provided by UEFA to the Successful Applicant and subsequently transferred to the Ticket Holder which (subject to these Terms and Conditions) grants the Ticket Holder the right to attend the Match and occupy a seat at the Stadium as indicated on each such Ticket.
Ticket Holder	any person who is in actual and legitimate possession of a Ticket including, without limitation, Successful Applicants and their Guest(s) (as applicable).
Ticket Portal	the internet platform on which Applicants can apply for Tickets at: https://supercup.tickets.uefa.com/
Ticket Type	the Accessibility Ticket(s), Restricted View Ticket(s) (if applicable) and/or the Single Ticket(s).
UEFA	Union des associations européennes de football whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland and any wholly owned subsidiary thereof, including but not limited to, UEFA Events SA.
Wheelchair Ticket	a Ticket for a disabled person using a wheelchair within a designated wheelchair space at the Stadium.

B. SALE OF TICKETS

3. Buying Tickets on the Ticket Portal

3.1. Any Request for Ticket(s) requires the prior registration of the Applicant on the Ticket Portal following the procedure stipulated on the Ticket Portal.

3.2. An Applicant can submit a Request via the Ticket Portal which will be open until such time as specified on the Ticket Portal. During this period, the Applicant may access the Ticket Portal at any time to modify or cancel their Request. Following the closure of the Ticket Portal, no modification or cancellation will be permitted. Timely submission of a correctly filled-in Application Form, properly received by UEFA constitutes a firm and non-revocable undertaking to purchase the Ticket(s) indicated in the Application Form for the Purchase Price, which may be accepted by UEFA in accordance with Article 5.

3.3. The Ticket Portal will offer an Applicant the opportunity to submit a Request for Tickets as follows:

a. Single Tickets and Restricted View Tickets (if applicable but which, for the avoidance of doubt, are not guaranteed to be offered for sale on the Ticket Portal) will be available in three (3) price categories ("Price Categories"), based on the

location of the seat in the Stadium. The seat map indicating the respective Price Categories will be displayed on the Ticket Portal;

b. a limited number of Accessibility Tickets (being either an Easy-Access Seating Ticket or a Wheelchair Ticket) will be available on the Ticket Portal, which will be delivered to a Successful Applicant with a complimentary Companion Ticket. For enforcement purposes under these Terms and Conditions:

   i. where the Applicant is not the disabled spectator themselves, the disabled spectator will be considered as the Guest;

   ii. where the Applicant is the disabled spectator, the personal companion/assistant will be considered as the Guest.

3.4. An Applicant cannot submit a Request for more than four (4) Tickets for the Match (including Single Tickets, Restricted View Tickets (if applicable) and Accessibility Tickets) on the Ticket Portal. Requests for more than four (4) Tickets (including Single Tickets, Restricted View Tickets (if applicable) and Accessibility Tickets) and/or multiple applications by the Applicant are not permitted and all Requests will be rejected or cancelled.

3.5. Guests named in an Applicants' application for Tickets cannot be named in multiple applications for Tickets, regardless of whether such Guest is the named Applicant or the named Guest of another Applicant. Applications which result in the named Guest being named on multiple applications (whether as a Guest or an Applicant) are not permitted and will be rejected or cancelled.

3.6. Any Applicant or Guest who purchases or is allocated (whether before or after submitting a Request) Tickets for the Match via any other method (including but not limited to Tickets purchased and allocated via the sales processes implemented by the clubs participating in the Match) are not permitted to receive Tickets pursuant to these Terms and Conditions. Any Request for such Tickets will be rejected or cancelled, regardless of whether such Request has been accepted by UEFA.

3.7. Accessibility Tickets can be located in various areas of the Stadium, depending on its layout, however all Accessibility Tickets will be priced as Price Category 3 tickets.

3.8. An Applicant applying for Accessibility Tickets on the Ticket Portal will be required to upload on the Ticket Portal a valid official document confirming their disability or the disability of their Guest (whichever the case may be). In this respect, the Centre for Access to Football in Europe (CAFE) and UEFA work in close collaboration.

3.9. The Applicant will not be able to select specific seats. Subject to Articles 3.16 and 3.17, seats will be randomly allocated based on the Price Category, Ticket Type and quantity of Tickets selected by the Applicant on the Ticket Portal.

3.10. Upon identifying Ticket(s) which they wish to purchase, the Applicant will notify UEFA with an offer that the Applicant is willing to purchase the Tickets from UEFA for the Purchase Price by completing and submitting the Application Form on the Ticket Portal.

3.11. In the Application Form, the Applicant is required to provide the surname, first name, date of birth, country of nationality, Passport or ID number for themselves and their Guest(s) and a postal address and phone number for themselves.

3.12. It is the sole responsibility of the Applicant to ensure that:

a. the Application Form has been filled-in completely with all required personal details and payment information;

b. the mandatory consents and acknowledgements in relation to personal data processing and acceptance of these Terms and Conditions as required by UEFA in the Application Form are properly given by clicking the respective box(es) in the Application Form; and

c. the Application Form is properly submitted to UEFA in accordance with the instructions specified on the Ticket Portal.

Any failure to comply by the Applicant with the above requirements will result in the Application Form (and thus such Applicant's offer to purchase Ticket(s)) being rejected.

3.13. The Applicant acknowledges and agrees that all Ticket purchases made on the Ticket Portal are final and that (save for circumstances where the Refund Policy applies) no cancellations will be permitted and/or refunds or exchanges given following the closure of the Ticket Portal and successful processing of the Applicant's credit card payment in accordance with Article 4.

3.14. By clicking the 'SUBMIT YOUR APPLICATION' button/field in the Application Form on the Ticket Portal, the Applicant acknowledges that they have read, understood and agree to comply with these Terms and Conditions.

3.15. Submission of a correctly completed Application Form, properly received by UEFA, constitutes the offer of the Applicant to conclude an agreement for the purchase of the Ticket(s) indicated in the Application Form, which may be accepted by UEFA in accordance with Article 5.1.

3.16. If demand for Tickets exceeds its supply, (whether for the Match itself or for any particular category of Tickets) Tickets and/or categories thereof shall be allocated to Applicants by random selection via a lottery. Applicants whose applications were unsuccessful in such lottery will be informed by UEFA by no later than 19 July 2019 via an email sent to the address indicated by such Applicant in the Application Form.

3.17. In the event that Ticket(s) in the relevant Price Category selected by the Applicant are no longer available, the Applicant may be allocated Tickets in another Price Category provided that the Applicant has expressly authorised UEFA to do so by clicking the respective field in the Application Form. The Applicant recognises and accepts that by clicking the relevant field, the Applicant may have to pay a Purchase Price corresponding to the Price Category directly lower or higher than the one originally requested, thereby resulting in the payment of a lower or higher Purchase Price.

3.18. The Applicant acknowledges that any order which results in the Applicant exceeding the Ticket purchase limits identified in Article 3.4 or being allocated Tickets which would result in a breach of Article 3.6 shall be cancelled in full, regardless of whether such Applicant has become a Successful Applicant.

3.19. Any Applicant who, in the reasonable opinion of UEFA, purchases or attempts to purchase Ticket(s) using any computer software which is designed to afford the Applicant with an increased chance of being successful in the purchase of Tickets on the Ticket Portal (such as bots or spiders) shall have any Tickets purchased by them

cancelled in full, regardless of whether the Applicant has become a Successful Applicant.

4. Payment

4.1. Payment for the Ticket(s) is possible via either: (1) a Mastercard or Visa credit card; or (2) a Mastercard or Visa debit card which is enabled for (and permits) internet payments. The Applicant's credit/debit card shall have an expiry date beyond August 2019.

4.2. Following selection of the Price Category, Ticket Type and quantity of Tickets) requested by the Applicant, the Purchase Price for the Ticket(s) (including VAT) will be clearly indicated in the Application Form. The Applicant acknowledges that by clicking the confirmation button/field in the Application Form, the Applicant will make payment of the relevant Purchase Price in accordance with Article 4.3, provided the requested Ticket(s) are allocated. The allocation of Ticket(s) constitutes acceptance of the Request by UEFA and will be notified by updating the Applicant's Request status on the Ticket Portal.

4.3. Upon conclusion of the Request phase, as defined under Article 3.2 above and following the allocation process of Tickets via lottery (if applicable), Applicants shall be required to log into the Ticket Portal in order to make payment of the Purchase Price within the timescales communicated by UEFA. All Purchase Prices are indicated on the Ticket Portal and in the Application Form and all payments will be made in Euro currency (€).

CAVEAT:

IN THE EVENT THAT THE APPLICANT'S REQUEST IS ACCEPTED IN ACCORDANCE WITH ARTICLE 5 BELOW, THE APPLICANT UNDERTAKES TO LOG IN TO THE TICKET PORTAL AND MAKE PAYMENT OF THE PURCHASE PRICE ON THE ACCOUNT CORRESPONDING TO THE COMMUNICATED CREDIT CARD.

THE APPLICANT UNDERSTANDS AND AGREES THAT HER/HIS REQUEST WILL BE REJECTED AND THAT HER/HIS TICKETS WILL NOT BE ALLOCATED IN THE EVENT THAT THE APPLICANT FAILS TO MAKE PAYMENT WITHIN THE REQUIRED TIMESCALES OR THE APPLICANT'S BANK REJECTS PAYMENT OF THE PURCHASE PRICE.

4.4. The Applicant's credit/debit card issuing bank will apply its own currency exchange rates (if applicable) and may levy additional fees or charges for such transaction. Applicants shall contact their respective credit/debit card issuing bank before submitting the Application Form in order to enquire about the credit/debit card issuing bank's exchange rates, charges or fees. UEFA and the Host Association shall not be responsible for any such exchange rates, fees or charges levied by the Successful Applicant's credit/debit card issuing bank.

4.5. The Applicant acknowledges and accepts that UEFA may use service providers throughout the sales process (including, but not limited to, for the purposes of invoicing where such invoices may be issued by the Host Association) however, and for the avoidance of doubt, UEFA shall remain the seller of the Tickets and retain ownership of Tickets included in such Tickets.

5. Offer Acceptance

5.1. The Agreement between UEFA and the Successful Applicant for the purchase of the Ticket(s) will be concluded and confirmed (under these Terms and Conditions) only after the:

a. successful processing of the credit card payment for the Ticket(s) indicated in the Request, in accordance with Article 4; and

b. acceptance of the Applicant's offer by UEFA by way of submission of the Purchase Notification to the Successful Applicant.

5.2. Successful Applicants are requested to review their Purchase Notification for any inaccuracies, in particular with regards to their Price Category, Ticket Type and quantity of Ticket(s). Any inaccuracies shall be immediately notified to UEFA in accordance with Article 18.

6. Distribution of Tickets

6.1. Tickets will be delivered to Successful Applicants in the following ways, with such method to be determined at UEFA's sole discretion:

a. by virtue of electronic "mobile phone tickets". Where Tickets are remitted in this manner, the Successful Applicant is required to download the App on their mobile phone and the electronic Tickets will need to be displayed on the mobile phone in order to enter the Stadium. It is the responsibility of the Successful Applicant to download and install the respective application and to ensure that the Tickets are displayed correctly on their mobile phone. In the event that the Successful Applicant has problems with the installation of the App or the retrieval of the Tickets through the App, the Successful Applicant must immediately inform UEFA and in any event no later than 1 (one) day prior to the day of the Match. Where Tickets are distributed by virtue of "mobile phone tickets", the Successful Applicant and their Guest(s) will be required to provide their surname, first name, email address, mobile telephone number, date of birth, nationality, title and ID/passport number when downloading the App;

b. by express courier sent to the delivery address of the Successful Applicant as provided to UEFA in the Application Form;

c. if a delivery attempt by express courier services in the country of residence of the Successful Applicant is not successful or if express courier delivery to the delivery address of the Successful Applicant is not possible for other exceptional reasons non-attributable to UEFA, the Ticket(s) will be remitted to such Successful Applicant personally during the official opening hours of the Ticket collection point at the Stadium (or in its vicinity) as further described in Article 6.3;

d. in relation to a limited number of Tickets, as part of the general effort aimed at maximising safety and security for the Match and preventing the black market resale of the Tickets, UEFA may decide (at its reasonable discretion) to remit the Tickets personally to the respective Successful Applicant during the official opening hours of the Ticket collection point at the Stadium (or in its vicinity) as further described in Article 6.4.

6.2. Subject to Articles 6.3 and 6.4, the Ticket delivery method will be notified to the Applicant during the purchase process. Successful Applicants will not be able to

request: (i) a change thereof by UEFA; and/or (ii) a refund of the Ticket(s) on the basis of the distribution method applicable to their Ticket(s). For the avoidance of doubt, Successful Applicants will not receive a refund for any Ticket(s) which they fail to download using the App, which are sent by express courier in accordance with Article 6.1.b which the Successful Applicant rejects delivery of, fails to rearrange delivery of or fails to collect from the express courier company or which the Successful Applicant does not collect in accordance with Articles 6.3 and 6.4.

6.3. If delivery of the Tickets is not possible in accordance with Article 6.1.c, the Successful Applicant will be informed by email as soon as reasonably practicable that their Ticket(s) can be collected during the opening hours at the Ticket collection point. The email will provide the exact details of the Ticket collection point as well as the opening times during which the Ticket(s) can be collected. Such location shall be in the vicinity of the Stadium or in Istanbul city centre. In order to collect such Ticket(s), the Successful Applicant must show a personal identification document (passport or national identity card) for them and their Guest(s) and the print-out of the above mentioned email. The Guest(s) must be present at the Ticket collection point with the Successful Applicant in order to collect the Tickets.

6.4. In the event of that the Successful Applicant is required to collect their Ticket(s) in accordance with Article 6.1.d, the Successful Applicant will be informed by email, no later than 10 days prior to the Match, that her/his Ticket(s) can be collected during the opening hours at the Ticket collection point. The email will provide the exact details of the Ticket(s) collection point as well as the opening times during which the Ticket(s) can be collected. Such location shall be in the vicinity of the Stadium or in Istanbul city centre. In order to collect such Ticket(s), the Successful Applicant must show a personal identification document (passport or national identity card) for them and their Guest(s) and the print-out of the above mentioned email. The Guest(s) must be present at the Ticket collection point with the Successful Applicant in order to collect the Tickets. For the avoidance of doubt, Tickets will not be remitted to any Successful Applicant who fails to meet the identification requirements or who is deemed to be an Excluded Person pursuant to these Terms and Conditions (including but not limited to any Successful Applicant who has acted in breach of these Terms and Conditions).

6.5. In the event that Tickets are remitted to the Successful Applicant by express courier and the Successful Applicant requests that their Ticket(s) are delivered to an alternative address and/or recipient by the express courier service nominated by UEFA to deliver the Ticket(s), Successful Applicants acknowledge and agree that the courier service will notify UEFA of such alternative delivery details and/or recipient details and that identity checks may be carried out at the Stadium in respect of the Tickets allocated to the Successful Applicant.

6.6. Tickets shall remain the property of UEFA at all times.

6.7. Defective mobile Ticket(s) such as for example: Tickets not displayed in the App, Tickets not being displayed due to defective mobile phone or insufficient battery, or with incorrect personal information displayed on the Ticket, will be rejected at the entrance to the Stadium. UEFA, the Host Association and the Stadium Owner shall not be responsible for defective, lost or stolen Ticket(s) and will accept no obligation to reissue any such Ticket(s).

6.8. Defective printed Ticket(s) such as, for example, Tickets with illegible printing or missing seat numbers, shall be notified to UEFA in writing in accordance with Article 18 within seven (7) days of receipt of the Ticket(s) (save for where such Ticket(s) have been collected by the Successful Applicant at the Stadium (or in its vicinity), in which

case the Successful Applicant must immediately notify UEFA). Defective Ticket(s) will be replaced free of charge provided that the original defective Ticket(s) are returned/remitted to UEFA in their original condition. UEFA, the Host Association and the Stadium Owner shall not be responsible for lost, stolen, damaged or destroyed Ticket(s) after their delivery to the Successful Applicant. In particular UEFA, the Host Association and the Stadium Owner shall not be liable to refund any Ticket(s) or to re-print Ticket(s).

C. USE OF TICKETS

7. Prohibited Use of the Tickets

7.1. Except as expressly permitted in Article 7.2, any resale, transfer of Ticket(s), offer or advertisement of Ticket(s) for resale or transfer, whether for free or for consideration, is strictly prohibited.

7.2. The Successful Applicant shall be permitted to:

a. transfer Tickets to their Guest(s) (the details of whom were provided in the Application Form) provided that (jointly):

i. the Successful Applicant will attend the Match together with their Guest(s);

ii. the Tickets are for their personal use;

iii. such permitted transfer is free of any extra consideration over and above the face value of the Ticket; and

iv. Guest(s), by accepting the transfer of Ticket(s) from the Successful Applicant, agree to be subject to these Terms and Conditions.

b. to resell Tickets (in accordance with the relevant terms and conditions) via any official 'Ticket Resale Platform' implemented and launched by UEFA in its sole discretion. Any such resale platform, if implemented and launched by UEFA, will be managed by UEFA as the only authorised platform for the resale of Ticket(s) by Successful Applicants. For the avoidance of doubt, UEFA makes no warranty that any such resale platform will be implemented and launched.

7.3. The Ticket(s) shall not be:

a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;

b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;

c. combined with and sold as part of any package of goods or services; or

d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).

7.4. Ticket Holders shall not:

a. run any advertisements or promotions relating to UEFA, the UEFA Super Cup™ or the Match;

b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or

c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

7.5. Ticket(s) acquired or used in breach of this Article 7 and/or Article 12 of these Terms and Conditions shall be void and any person seeking to use such Ticket(s) will be deemed a trespasser and will be refused entry or be evicted from the Stadium, and may be liable to further legal action. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police.

7.6. Any breach of these Terms and Conditions or of any Regulations' clauses shall entitle UEFA to cancel and invalidate the Ticket and any other Tickets that have been purchased by the Successful Applicant for the Match with no right to a refund.

8. Entrance to the Stadium

8.1. Access to the Stadium will be permitted during such hours as specified on the Ticket or as published on UEFA's website at www.uefa.com.

8.2. Entrance to the Stadium shall be:

a. subject to compliance with:

i. these Terms and Conditions;

ii. the Stadium Regulations;

iii. all applicable laws (whether statutory or otherwise and including health and safety requirements) governing access or presence at the Stadium, attendance at the Match, use of the Tickets, general safety certificate and any special safety certificate applying to the Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the Stadium; and

b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph and signature (passport or national identity card).

8.3. Any breach of these Terms and Conditions by a Ticket Holder shall result in the Ticket Holder being deemed a trespasser and shall give UEFA and/or the Host Association the right to eject said Ticket Holder from the relevant Stadium.

8.4. Ticket Holders leaving the Stadium will not be re-admitted.

9. Conduct at the Stadium

9.1. For safety and security purposes, all persons attending the Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing the organiser of the Match, shall:

a. produce a valid Ticket together with proof of identity with valid photograph and signature (passport or national identity card) in order to provide satisfactory evidence that the Ticket Holder's identity corresponds to that of the Applicant/Guest whose details were provided in the Application Form;

b. submit to inspections, body checks and examinations (including through the use of technical aids) to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Safety personnel, stewards and/or police shall be entitled to search any person's clothing and his/her belongings; and

c. comply with all instructions and guidelines issued by safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium.

9.2. The Stadium Regulations contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated versions of these Terms and Conditions and/or the Stadium Regulations, or simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.

9.3. Without limitation, it is strictly forbidden to do any of the following inside the Stadium:

a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket category held by the Ticket Holder;

b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; and/or

c. engage in any other conduct which may endanger any person at the Stadium.

9.4. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder agrees to behave responsibly and in line with the safety and security guidelines communicated by UEFA, the Host Association and/or the Stadium Owner.

10. Sound and Image Recordings

10.1. Ticket Holders attending the Match at the Stadium, consent to being photographed, filmed or taped by UEFA, the Host Association and/or the Stadium Owner, and/or any third parties appointed thereby, which shall have the right to use, broadcast, publish and license, without any requirement for payment of money or other form of consideration, the Ticket Holder's voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.

10.2. Ticket Holders shall not take, record and/or transmit any sound, image and/or description of the Stadium or the Match (as well as any result and/or statistics of the Match) other than for their exclusive, private and domestic use (which, for the avoidance of doubt and by way of example only, shall not include recording and/or

transmitting any sound, image and/or description of the Stadium for any commercial purposes). It is strictly forbidden to disseminate over the Internet, radio, television or any other current and/or future media, any sound, picture, image, data, description, result and/or statistics of the Match in whole or in part, or to assist any other person(s) conducting such activities. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission under this clause is assigned (by way of present assignment of future rights) to UEFA. Ticket Holders further agree (if and whenever required to do so by UEFA) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to UEFA absolutely and free of all encumbrances and other charges.

D. MISCELLANEOUS

11. Liability

11.1. In the event that UEFA, the Host Association and/or the Stadium Owner is in breach of their obligations (under these Terms and Conditions or otherwise), UEFA, the Host Association and/or the Stadium Owner shall only be responsible for such loss or damage suffered by the Ticket Holder which was reasonably foreseeable as a result of the breach. UEFA, the Host Association and/or the Stadium Owner shall not be responsible for any loss or damage that is not reasonably foreseeable or contemplated at the time the Successful Applicant entered into a contract pursuant to these Terms and Conditions.

11.2. Notwithstanding Article 11.1, UEFA, the Host Association and/or the Stadium Owner is not liable for any business losses and UEFA, the Host Association and/or the Stadium Owner will have no liability to any Ticket Holder for any loss of profit, loss of business, business interruption, or loss of business opportunity.

11.3. In any event, to the maximum extent permitted by law, UEFA, the Host Association and/or the Stadium Owner hereby exclude any liability for loss, damage or injury to a Ticket Holder and/or their property, including (but not limited to) any indirect or consequential loss or damage, including (but not limited to) loss of enjoyment or travel or accommodation costs, regardless of whether the loss or damage: (a) would arise in the ordinary course of events; (b) is reasonably foreseeable; or (c) is in the contemplation of the parties, or otherwise.

11.4. UEFA, the Host Association and/or the Stadium Owner shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.

11.5. Notwithstanding any provision in these Terms and Conditions, UEFA, the Host Association and/or the Stadium Owner does not seek to exclude or limit their liability: (a) for fraud or fraudulent misrepresentation; (b) for death or personal injury caused by UEFA's, the Host Association's and/or the Stadium Owner's negligence or the negligence of any of their officers, employees or agents; or (c) for any other matter for which it is not possible to exclude or limit liability by law.

11.6. Nothing stated or implied in these Terms and Conditions will affect the Ticket Holder's statutory rights.

12. Unauthorised Spectators

12.1. Ticket Holders are permitted to attend the Match only provided that they are not an Excluded Person and provided that the transfer of the Ticket to the Guest(s) (if applicable) is made subject to and in accordance with Article 7.2 of these Terms and Conditions.

12.2. For the purpose of this Article 12,"Excluded Person" means:

a. any person banned by the Host Association from membership of the fan club for the national football team (or banned from any equivalent official supporters club by a football governing body in any jurisdiction in the World);

b. any person subject to a football banning order pursuant to a conviction under the Laws of Turkey;

c. any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;

d. any person banned by the UEFA, the Host Association and/or the Stadium Owner from attending events at the Stadium;

e. any person who is deemed by the participating clubs in the Match to be a person to whom Tickets should not be allocated (including but not limited to persons who have been issued with a stadium ban by the respective participating club); and

f. any person who has breached or is in breach of these Terms and Conditions.

13. Privacy

13.1. UEFA, acting as data controller, collects and processes personal data for the following three purposes: for organisational and security purposes related to the Match (13.2), for the purposes of the Ticket sales (13.3), and/or for commercial purposes (13.4).

13.2. UEFA collects and processes the Applicant's following personal data for the purpose of processing the application for Tickets and carrying out any access check procedure or other necessary screening: identification data such as title, surname/first name(s), date of birth, place of birth, country of residence and nationality, mobile telephone number, email address, passport / ID number, contact details such as complete postal address. UEFA collects and processes the Guest's following personal data for the purpose of processing the application for Tickets and carrying out any access check procedure or other necessary screening: identification data such as name, surname, date of birth, nationality and passport/ ID number. Where Tickets are remitted by virtue of electronic "mobile phone tickets", Ticket Holders are subsequently requested to provide the following personal data when downloading the App: surname, first name, email address, mobile telephone number, date of birth, nationality, title and ID/passport number. All such personal data is collected and processed for the purpose of processing the Requests as well as for the purposes of identification and security related to the Match.

13.3. Personal data is required and is necessary for the performance of the contract entered into between UEFA and the Successful Applicant, as well as for the legitimate interest of determining eligibility of persons interested in purchasing Ticket(s) and ensuring Tickets are delivered to the right individual as well as of guaranteeing an effective security system inside and around the Stadium, as well as to combat the unlawful sale

of Tickets. UEFA collects and processes the Applicant's personal data for the purpose of selling and issuing the Tickets: identification data such as first name(s), surname, contact details such as postal address, email address and payment details such as credit card details (if applicable) which will be only used for the purchase of Ticket(s) following their allocation, in accordance with these Terms and Conditions), for the purpose of invoicing and delivery of the Tickets.

Personal data is required and is necessary for the performance of the contract entered into between UEFA and the Successful Applicant and any subsequent steps following a successful Ticket allocation.

13.4. Provided that consent has been given by the Applicant in the Application Form, personal data regarding surname, first name(s) and email address will be collected and processed by UEFA to provide the Applicant by electronic means with information and publicity on UEFA's products, services, commercial activities and events.

If the Applicant does not wish to receive, or no longer wishes to receive any offers and information from UEFA, they can opt-out directly in their account.

13.5. UEFA is subject to Swiss and EU data protection laws when collecting and processing personal data. Personal data submitted by the Applicant to UEFA will be stored and processed via the Ticket Portal in accordance with these Terms and Conditions and the UEFA Privacy Policy set out at http://www.uefa.com/privacypolicy/index.html.

13.6. UEFA uses the following categories of third party and may transfer personal data to these recipients for the sole purpose of the performance of their activities:

a) technical service providers which help to maintain the security and performance of the Ticket Portal and the App;
b) service providers which help to issue and deliver the Tickets;
c) the Host Association, the Stadium Owner, Stadium security and access service providers which help to organise the Match and maintain safety and security; and
d) the relevant authorities to the extent necessary to maintain safety and security in connection with the Match.

13.7 The personal data of Applicants and Guests provided to UEFA pursuant to these Terms and Conditions is only collected and processed by UEFA for no longer than is necessary for the purposes described in Articles 13.2, 13.3 and 13.4, unless the use of such personal data is further required for ongoing administrative or judicial proceedings relating to the Match or, where necessary, for preventing or detecting unlawful actions.

13.8 Ticket Holders have the right to request access to or information about the personal data related to them which are processed by UEFA. They can access, update and/or request the deletion of their personal data. Any requests relating thereto shall be sent via https://support.tickets-scup.uefa.com/hc/en-us/requests/new. To do so, UEFA may require any Ticket Holder to provide verification of their identity (e.g. copy of official Identification Document with a photo mentioning their date & place of birth). UEFA may refuse, restrict or defer a request where a formal enactment so provides, where this is required to protect the overriding interests of third parties and/or where its own overriding interests so require or where requests are manifestly unfounded or excessive and where UEFA has the right to do so under the applicable law on data protection (for example, where another legal justification for processing applies). Ticket Holders have the right to file a privacy complaint with their local supervisory authority. Where a Ticket Holder legitimately withdraws or restricts their consent, or otherwise

objects to how UEFA process their personal data, UEFA may be unable to allow such individual to purchase a Ticket and/or attend the Match.

13.7. Each Applicant accepts and acknowledges that he/she has understood how UEFA will process their personal data under this Article 13 and, where consent is required under the applicable laws, consents to the processing of their personal data as detailed herein. Each Applicant also confirms that he/she is authorised by each Guest to disclose the personal data of its Guest(s) to UEFA for the purposes detailed hereunder and, where consent is required under the applicable laws, has obtained each Guest's consent to the processing of their personal data as detailed herein.

14. Unforeseen Circumstances

14.1. UEFA, the Host Association and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the Match due to unforeseen extraordinary circumstances: force majeure, safety and/or security reasons or other decisions made by any competent authority which have a major impact on the Match being played at the Stadium.

14.2. In the event of cancellation, abandonment, postponement or replaying of the Match, the Successful Applicant will be bound by the Refund Policy in respect of any refunds of the Tickets purchased by the Successful Applicant provided however that:

a. any refunds may be made only to the Successful Applicant (and not to the Guest(s)) and only up to the Purchase Price paid by such Successful Applicant for the Ticket(s), and shall not, for the avoidance of doubt, entitle the Successful Applicant to a refund of any costs and expenses incurred by the Successful Applicant or Guest(s) in relation to travel or accommodation;

b. subject to the foregoing and Article 11, UEFA, the Host Association and/or the Stadium Owner will not have any liability to the Successful Applicant or any Guest(s) on account of any such cancellation, abandonment, postponement, replay or other failure or deficiency in the conduct of the Match.

15. Severability and Amendment

15.1. UEFA reserves the right to change these Terms and Conditions if necessary to ensure proper and safe staging of the Match at the Stadium. UEFA will notify each Applicant of such changes via an email sent to the address indicated by the Applicant in the Application Form and the Applicant will have the choice to consent to such changes or to withdraw his/her application or withdraw from the agreement concluded with UEFA in accordance with Article 5.1 (as applicable).

15.2. Should any provisions of these Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of these Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

16. Authentic Text

These Terms and Conditions have been drafted in the English language and translated into Turkish and are available on the Ticket Portal. In the event of any discrepancy between the English and the translated version, the English version shall prevail.

17. General

17.1. Each Applicant consents to these Terms and Conditions himself/herself and on behalf of his/her Guest(s) (i.e. the Applicant shall ensure that his/her Guest(s) understand(s), agree(s) with and will conform to these Terms and Conditions).

17.2. These Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Terms and Conditions which is not already set out in these Terms and Conditions.

17.3. These Terms and Conditions are governed by the laws of Turkey. The parties agree that the courts of Istanbul, or that of the place of residence or domicile of the Applicant if the latter qualifies as a consumer, have exclusive jurisdiction to settle any dispute arising under or in connection with these Terms and Conditions.

18. Contact

Any information requests about the ticketing sales process should be addressed to the customer service appointed by UEFA in relation to the ticketing process for the Match, through:

https://support.tickets-scup.uefa.com/hc/en-us/requests/new