



# UEFA EURO 2020™ Ticket Portal

User guide



# 1. Ticket Portal

<https://euro2020-sales.tickets.uefa.com/selection/fastline>

If you have an Access Code, enter it and click on CONTINUE.

Each football association sets the criteria for their fans to be able to purchase tickets.

Every fan who is eligible for ticket purchase will get an access code from the respective association or will see the matches available on this page.

The screenshot shows the UEFA EURO2020 Ticket Portal. At the top, there is a navigation bar with links: LATEST, DRAWS, MATCHES, HOST CITIES, PLAYER RANKING, TICKETS (highlighted), HISTORY, YOUR MOVE, and ABOUT. Below the navigation bar, there is a "RESTRICTED ACCESS" section. Inside this section, there is a text prompt: "If you have an access code, please enter it below." Below this prompt is an "Access code" input field, which is highlighted with a red rectangle. To the right of the input field is a "CONTINUE" button. To the right of the "RESTRICTED ACCESS" section, there is a "Your shopping cart" notification that says "Your cart is empty." At the bottom of the page, there is a footer with various links and information, including "LATEST", "DRAWN", "MATCHES", "HOST CITIES", "PLAYER RANKING", "TICKETS", "HISTORY", "YOUR MOVE", "ABOUT", "ALSO VISIT", "TOOLS", "CHANGE LANGUAGE", and "DOWNLOAD ON THE APP STORE" / "GET IT ON GOOGLE PLAY".



## 2. Select the matches

Select Group Stage or Follow My Team matches and click on BUY.

UEFA EURO2020

DRAW MATCHES HOST CITIES PLAYER RANKING **TICKETS** HISTORY YOUR MOVE

The Red Wall

TICKETS AVAILABLE FOR THE CODE "D33X-752E-84PY-4DST"

**Group Stage Matches**  
From Saturday, 13 June 2020 to Sunday, 21 June 2020

**Follow My Team Wales**  
Follow My Team Euro 2020

BUY

BUY

MY ACCOUNT

Home page

TICKETS  
Tickets  
Order history

ACCOUNT SETTINGS  
Profile  
FAQ  
Log out

**Your shopping cart**  
Your cart is empty.

**Access code**  
If you have an Access Code, enter it below and click OK to continue.

Code  **OK**



### 3. Select the match

Fans will see only matches of the teams they support and are members of the fan club of.

UEFA EURO2020

DRAWS MATCHES HOST CITIES PLAYER RANKING **TICKETS** HISTORY YOUR MOVE

EURO 2020  
From Saturday, 13 June 2020 to Sunday, 21 June 2020

**MATCH SELECTION**

Venue: Any venue | Team: Any team

Click on a match to choose your tickets.

**Group Stage**

**Saturday 13 Jun**

**2** Sat 13 Jun - 17:00 (local time) Baku | Wales vs Switzerland | From €20.00

**Wednesday 17 Jun**

**13** Wed 17 Jun - 20:00 (local time) Baku | Turkey vs Wales | From €20.00

**Sunday 21 Jun**

**26** Sun 21 Jun - 18:00 (local time) Rome | Italy vs Wales | From €40.00



**Your shopping cart**  
Your cart is empty.

**Access code**  
If you have an Access Code, enter it below and click OK to continue.  
Code  **OK**




**Payment methods**  
   
Visa, Mastercard


UEFA EURO2020

DRAWS MATCHES HOST CITIES **TICKETS** PLAYER RANKING HISTORY YOUR MOVE

Wales  vs  Switzerland

EURO 2020 - MATCH 2 - GROUP A

 Saturday, 13 June 2020  17:00 (local time)  Baku Olympic Stadium, Baku




**TICKET SELECTION**  
Please indicate the number of tickets you want for each category. The number of tickets is limited to 2 per customer for this match.

Seat Category	Quantity	Unit Price	Sub-total
<input checked="" type="radio"/> Category 1	<input type="text" value="0"/>	€125.00	€0.00
<input checked="" type="radio"/> Cat. 1 Restricted View	<input type="text" value="0"/>	€100.00	€0.00
<input checked="" type="radio"/> Category 2	<input type="text" value="0"/>	€75.00	€0.00
<input checked="" type="radio"/> Cat. 2 Restricted View	<input type="text" value="0"/>	€60.00	€0.00
<input checked="" type="radio"/> Category 3	<input type="text" value="0"/>	€30.00	€0.00
<input checked="" type="radio"/> Cat. 3 Restricted View	<input type="text" value="0"/>	€20.00	€0.00

**Total** €0.00 [ADD TO CART](#)

**Your shopping cart**  
Your cart is empty.

**Access code**  
If you have an Access Code, enter it below and click OK to continue.  
 [OK](#)

**Payment methods**  
 支付宝 Alipay HK  
Visa, Mastercard

## 4. Select the tickets

Select Seat Category and Quantity and click on ADD TO CART.



LATEST   DRAWS   MATCHES   HOST CITIES   PLAYER RANKING   **TICKETS**   HISTORY   YOUR MOVE   ABOUT

JUST ADDED

**Success**  
2 tickets added to your shopping cart. You have **14 minutes** to complete your order.

EURO 2020

Sat  
13 Jun - 17:00   Baku  
(local time)

Wales vs Switzerland

2 tickets Category 3	× DELETE
Purchase	€30.00
Purchase	€30.00

Amount €60.00

**← ADD MORE TICKETS / MATCHES**   **BUY NOW**

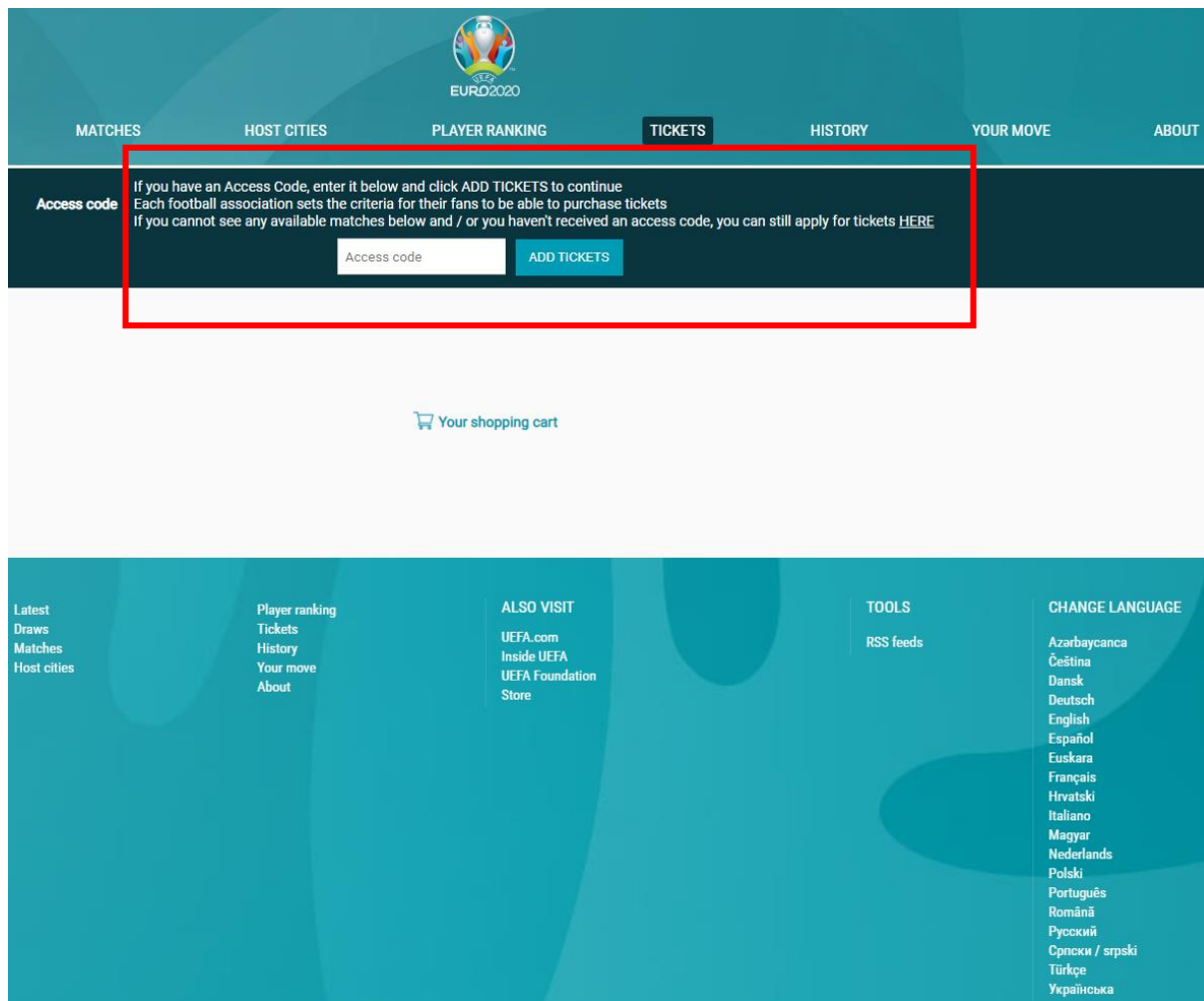
**Your shopping cart**  
2 tickets  
EDIT YOUR CART  
**€60.00**  
**BUY NOW**

You have 14 minutes to complete your order.

Payment methods  
 支付宝 AlipayHK  
Visa, Mastercard

## 5. Add more tickets / matches


Click on **ADD MORE TICKETS / MATCHES** or continue with the purchase and click on **BUY NOW**.



MATCHES HOST CITIES PLAYER RANKING **TICKETS** HISTORY YOUR MOVE ABOUT

**Access code**  
If you have an Access Code, enter it below and click ADD TICKETS to continue  
Each football association sets the criteria for their fans to be able to purchase tickets  
If you cannot see any available matches below and / or you haven't received an access code, you can still apply for tickets [HERE](#)

Access code  **ADD TICKETS**

 Your shopping cart

Latest  
Draws  
Matches  
Host cities

Player ranking  
Tickets  
History  
Your move  
About

ALSO VISIT  
[UEFA.com](#)  
[Inside UEFA](#)  
[UEFA Foundation](#)  
[Store](#)

TOOLS  
[RSS feeds](#)

CHANGE LANGUAGE  
[Azərbaycanca](#)  
[Čeština](#)  
[Dansk](#)  
[Deutsch](#)  
[English](#)  
[Español](#)  
[Euskara](#)  
[Français](#)  
[Hrvatski](#)  
[Italiano](#)  
[Magyar](#)  
[Nederlands](#)  
[Polski](#)  
[Português](#)  
[Română](#)  
[Русский](#)  
[Српски / srpski](#)  
[Türkçe](#)  
[Українська](#)

## 6. Add more tickets / matches

If you have an Access Code, enter it and click on ADD TICKETS to continue.

Each football association sets the criteria for their fans to be able to purchase tickets.

Every fan who is eligible for ticket purchase will get an access code from the respective association or will see the matches available on this page.

To add more tickets, repeat the previous steps from 2 to 4.



## 7. Add beneficiaries

Insert the ticket owner details.

The screenshot shows the 'BENEFICIARIES' step of a ticket purchase process. At the top, there is a navigation bar with options: DRAWS, MATCHES, HOST CITIES, PLAYER RANKING, TICKETS (selected), HISTORY, and YOUR MOVE. Below this, a progress indicator shows five steps: 1. Beneficiaries (active), 2. Delivery, 3. Summary, 4. Payment, and 5. Confirmation.

The main content area is titled 'BENEFICIARIES' and includes a warning: 'Please enter the names of the beneficiaries of the tickets. Once the order is completed, it will not be possible to change them.' Below this, the match details are shown: 'EURO 2020', 'Sat 13 Jun - 17:00 (local time)', 'Baku', 'Wales vs Switzerland'.

There are two ticket entries:

- The first entry is for '2 tickets Category 3' with a purchase price of €30.00. It has a dropdown menu set to 'Ad Soyad' and a 'MODIFY TICKET OWNER' button.
- The second entry is also for '2 tickets Category 3' with a purchase price of €30.00. It has a dropdown menu set to 'Choose a ticket owner' and a 'SET TICKET OWNER' button.

A modal form is open for setting the ticket owner. It contains the following fields:

- A title: 'You must identify the beneficiary'.
- A note: '\* Please enter the name of the ticket owner. An identity check will be carried out and only tickets bearing the name of the ticket owner will be accepted.'
- Fields for 'First name \*', 'Last name \*', and 'Date of birth \*' (with sub-fields for day, month, and year).
- A 'Nationality' dropdown menu with 'Choose...' selected.
- A field for 'Membership number (put "0" if not applicable)'.
- A field for 'Passport number \*'.
- A note: '\* mandatory fields'.
- A 'SAVE AND CONTINUE' button at the bottom.

Below the modal, there is a section 'FOLLOW MY TEAM WALES' with a 'QF' status and a note: 'Date and place to be confirmed depending on team progress'. It shows 'Wales vs ?'.

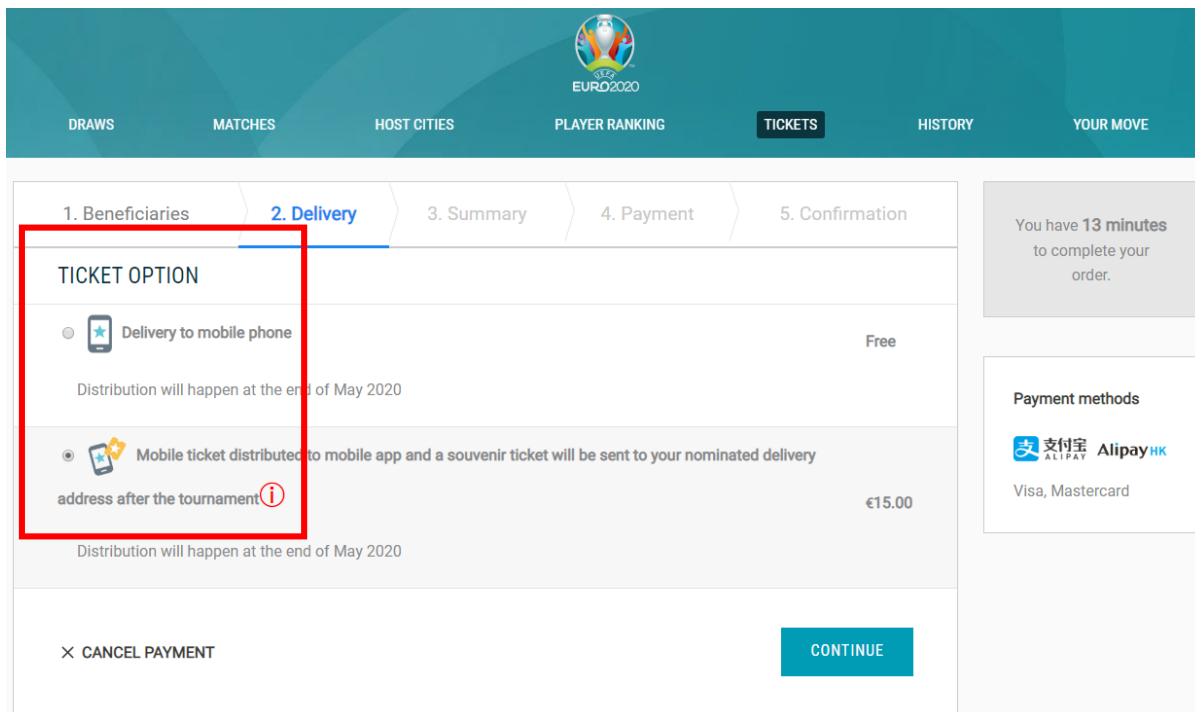
At the bottom, there is a third ticket entry for '1 ticket Category 3' with a purchase price of €75.00, featuring a dropdown menu set to 'Ad Soyad' and a 'MODIFY TICKET OWNER' button.

At the very bottom, there are two buttons: 'CANCEL PAYMENT' and 'CONTINUE'.



## 8. Select delivery option

Select delivery option.



1. Beneficiaries | **2. Delivery** | 3. Summary | 4. Payment | 5. Confirmation

**TICKET OPTION**

- Delivery to mobile phone Free  
Distribution will happen at the end of May 2020
- Mobile ticket distributed to mobile app and a souvenir ticket will be sent to your nominated delivery address after the tournament €15.00  
Distribution will happen at the end of May 2020

× CANCEL PAYMENT CONTINUE

You have **13 minutes** to complete your order.

**Payment methods**

支付宝 AlipayHK  
Visa, Mastercard



## 9. Summary

Before proceeding to payment, you can check the details of your order as well as the delivery information.

In the SEAT WITH section you can enter the order number of a friend with whom you would like seat with.

1. Beneficiaries 2. Delivery 3. Summary 4. Payment 5. Confirmation

ORDER SUMMARY

Before proceeding to payment, please check the content of your order as well as the delivery information and confirm that you have read and accepted our terms and conditions.

13 Jun 2020

Set 13 Jun - 17 Jun Date Wales vs Switzerland

2 tickets Category 3 X DELETE

Purchase €30.00  
Ticket owner: Ad Soyad

Purchase €30.00  
Ticket owner: John Smith

Sub-total €60.00

FOLLOW MY TEAM WIKES

QF Date and place to be confirmed (depending on team progress) Wales vs ?

1 ticket Category 3 X DELETE

Purchase €75.00  
Ticket owner: Ad Soyad

Sub-total €75.00

Order amount €135.00

TICKET OPTION

Ticket option: + add paper printed souvenir ticket(s)

Contact details: Ad Soyad

Cost of delivery €15.00

BILLING

Mr Ad Soyad  
Route de Genève 46  
Route de Genève 46  
1200 Nyon  
Switzerland

SEAT WITH

You can enter here the order number of a friend with whom you would like seat with. (Subject to seat availability.)

Order number 184201 SEAT WITH

PAYMENT

I have read and accept the terms and conditions. Amount due €150.00

CANCEL PAYMENT PROCEED TO PAYMENT



## 10. Payment

You can make payment with Alipay, credit or debit card.

UEFA EURO2020

DRAWS MATCHES HOST CITIES PLAYER RANKING **TICKETS** HISTORY YOUR MOVE

1. Beneficiaries 2. Delivery 3. Summary **4. Payment** 5. Confirmation

Amount due	File number
€150.00	2053950

PREFERRED PAYMENT METHOD

支付宝 ALIPAY  Alipay HK

CREDIT / DEBIT CARD

Please enter your card details  
This is a secure, encrypted payment.

Mastercard  Visa

Card number \*  Please enter your card number here  
This field cannot be empty.

Expiration date \*  month  year  year

Name on the card \*  Please enter your name here  
This field cannot be empty.

Security code (CVV) \*

[× CANCEL PAYMENT](#)

**PAY WITH ALIPAY**  
支付就用支付宝

Secure payment  
The security and confidentiality of your bank details are protected by encryption (SSL).



**Good luck!**

